

**BARNESLEY**  
**ALL-AGE MENTAL HEALTH AND WELLBEING**  
**COMMISSIONING STRATEGY**  
**2015 – 2020**

It's everyone's business



**BARNSLEY**  
Metropolitan Borough Council



*Barnsley Clinical Commissioning Group*  
Putting Barnsley People First

ADOPTED



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## EXECUTIVE SUMMARY

This strategy describes the work that is needed over the next five years to ensure that the residents of Barnsley have improved mental health and where necessary receive the right support at the right time and in the right place to support them through to sustained recovery.

The scale of the challenge ahead cannot be underestimated. Barnsley has poorer outcomes than the national average in many areas with higher levels of depression and anxiety. Barnsley is the 37<sup>th</sup> most deprived Borough in England with higher levels of unemployment than its South Yorkshire neighbours. Educational attainment is lower in Barnsley than the national average. There is a close relationship between education, employment, accommodation status and health needs and how these elements affect each other and impact upon a person's general mental health and wellbeing are key elements explored within the strategy.

We have heard from service users that the services they have received have not always been personalised or integrated enough. Therefore one of the main aims of this strategy is also to improve service user experience through the commissioning of how services are delivered with a continued emphasis on transformation and further integration with the third sector.

Through discussion with partners and from the wider engagement process this strategy will focus on the following priority areas:-

1. Prevention and early intervention for mental health and wellbeing
2. Improving access to mental health services and reduce waiting times from referral to assessment/treatment to ensure that the most appropriate support is delivered at the right time, in the right place
3. Reduction of stigma and discrimination
4. Improvement of recovery and resilience - provide service users with the information required for them to be able to make the most appropriate choices in how support is delivered to them to aid their recovery.
5. Improvement of the support provided to families and carers.

The best way we can improve outcomes is by acting early: early in planning; early in life; early in the condition; early in the crisis. The strategy outlines the commitments of the CCG and its partners ([refer to Section 5](#)) to deliver improved mental health outcomes for all Barnsley residents.

The delivery of this strategy will be driven by the governance of the CCG's Clinical Transformation Board, through to Barnsley's Health and Wellbeing Board, to ensure that user informed and evidenced based actions deliver this important legacy that the people of Barnsley can benefit from in years to come.

## INTRODUCTION

Mental health is everyone's business - individuals, families, employers, educators and communities all need to play their part to improve the mental health and wellbeing of the people in Barnsley and to keep people well, by improving the outcomes for people with mental health problems.

At least one in four of us will experience mental health problem at some point in our life – often not diagnosed nor requiring specialist services. Around half of the people with lifetime mental illness experience their first symptoms by the age of fourteen<sup>1</sup>. People with a diagnosed severe mental illness die up to twenty years younger than their peers in the UK, predominantly due to higher rates of poor physical health. By promoting good mental health and intervening early we can help prevent mental illness from developing and support the mitigation of its effects when it does.

It is estimated that mental ill health in England costs in the region of £105 billion each year and treatment costs are expected to double in the next 20 years. It is imperative, on a local level, to ensure that the 'Barnsley Pound' is spent effectively and efficiently to improve people's mental health and wellbeing.

It has been evidenced that when mental health services are integrated with the local public, private and voluntary sector agencies and work collaboratively, they help people to overcome disadvantage and fulfil their potential. This is why Barnsley Clinical Commissioning Group (BCCG) and Barnsley Metropolitan Borough Council (BMBC), together with their partners, have developed this 5-year, all-age mental health strategy (dementia being considered separately) for Barnsley. This strategy will identify those actions needed to tackle the issues that Barnsley people have clearly articulated, including:

- **Managing their own mental health and wellbeing - resilience**
- **Quick and easy access to treatment and help when needed – especially when in crisis**
- **Early intervention and prevention**
- **Recover with support if required, to become as independent as possible**
- **Support for family and carers**
- **Live in families and communities without fear of stigma or discrimination**

In recognition of these views Barnsley's mental health services work hard to keep people out of hospital and as such there is a high focus on outreach.

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<sup>1</sup> The Office of National Statistics Adult Psychiatry Morbidity Report 2007

The first contact for most people in relation to their mental health however is likely to be their GP. We are aware that we need to make it easier for GP's to speak directly with the mental health service providers and are supportive of the development of a single point of access (SPA) to enhance this process. We are also supportive of the development of discharge passports to ensure prompt and appropriate action and access back into services where patients needs deteriorate within a short time following their discharge from mental health services.

As part of the work being undertaken to transform mental health services locally, one of the key aims is to ensure greater integration and strengthen the links between primary care and mental health.

The Barnsley all-age Mental Health and Wellbeing commissioning strategy continues to build on the six objectives identified within the National 'No Health without Mental Health Strategy'<sup>2</sup>:

- i. **More people have good mental health**
- ii. **More people with mental health problems will recover**
- iii. **More people with mental health problems will have good physical health**
- iv. **More people will have a positive experience of care and support**
- v. **Fewer people will suffer avoidable harm**
- vi. **Fewer people will experience stigma and discrimination**

We are aware that in Barnsley we need to improve the mental health services offered to our children and young people, focusing much more on prevention and early interventions to improve their emotional health and wellbeing.

Led by Barnsley CCG, a 'Local Transformation Plan' (LTP) Group, consisting of a range of key stakeholders, have worked collaboratively together to develop a transformation plan that will significantly improve the emotional wellbeing and mental health outcomes for the children and young people of Barnsley over the next 5 years and beyond <http://www.barnsleyccg.nhs.uk/local-transformation-plan-for-children-and-young-peoples-mental-health.htm>

The transformation plan has built on the extensive and robust consultation with children, young people and their families that commenced in 2013. Barnsley's transformation plan builds on key remedial work we have been undertaking to improve access to local Child and Adolescent Mental Health Services (CAMHS) but, more importantly, prioritises prevention at its heart.

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<sup>2</sup> No Health without Mental Health: A Cross Government Mental Health Outcomes Strategy for People of all Ages. Feb 2011 available at [www.dh.gov.uk/mentalhealthstrategy](http://www.dh.gov.uk/mentalhealthstrategy)

Nationally, NHS England have established a Mental Health Taskforce whose principal task is to develop a new five year national strategy for mental health covering services for all ages. The national strategy is expected to be published in early 2016 and this will be the first time there has been a NHS England-led strategic approach to designing mental health services for all ages spanning the health and care system.

Key themes being considered by the Taskforce are known to be prevention and empowerment, integrated care and support, attitudes and experience and access to services. These themes are reflected throughout the local strategy for Barnsley.

A key theme for Barnsley is ensuring that the mental health services are accessed as close to home as possible, reducing the need for service users and their families to have to travel many miles from their home. It is acknowledged however that some out of area care may be needed, particularly when service users require access to specialist mental health services that may be commissioned on a regional or national basis.

In line with the national mental health strategy, a key focus of Barnsley's strategy is prevention. The success of this relies heavily on all partners working together across a number of key areas, including health, social care, police, education and the voluntary sector.

This work is already underway in terms of the partner collaborations response to the recommendations within the 'Future in Mind' Report of the Children and Young Peoples Mental Health Task Force. It is also linked to the transformation work that has been undertaken and led by South West Yorkshire Partnership NHS Trust (SWYPFT) and by strengthening links with the Barnsley Public Health Strategy.

Delivering Barnsley's Mental Health Strategy is a challenge facing everyone and with this in mind, a supporting delivery plan is being developed to run alongside the strategy which will link with the CCG overall one year Operational Plan and the Five Year Sustainable Transformation Plan.

The CCG and its partners will work together to ensure that Barnsley receives the available national funding to enable achievement of the aims and priorities contained within this strategy. All partners are working together to ensure that mental health services within Barnsley are transformed to ensure that national targets and quality standards are both achieved and sustained. As a minimum we will expect national averages to be achieved. Local targets and key performance indicators are already included within the contracts with mental health service providers but where necessary we will develop additional, robust, metrics to ensure that the desired outcomes are achieved.

This strategy provides an overview of how Barnsley Clinical Commissioning Group and Barnsley Metropolitan Borough Council will work together with their partners to ensure mental health and wellbeing is central to planning and service delivery to achieve these objectives for the residents of Barnsley.



## **2. POLICY CONTEXT**

### **2.1 Outcomes Frameworks**

Outcome frameworks are national documents published by the Department of Health that provide a vision for what we want to achieve and a mechanism for measuring outcomes linked to that vision.

There are three outcome frameworks that are linked to this strategy:-

- i. NHS Outcomes Framework 2015/16
- ii. Public Health Outcomes Framework 2015/16
- iii. Adult and Social Care Outcomes Framework 2015/16.

These have been summarised in Appendix 1, together with the outcome measures specific to mental health that will be captured nationally.

### **2.2 National Policies**

There are a number of national and local policies that inform this strategy (outlined in Appendix Seven) but there is a particular focus on the cross-government mental health outcomes strategy for people of all ages (2011) No Health without Mental Health Strategy and the later document 'Closing the Gap: Priorities for essential change in mental health' (2014)<sup>3</sup>

In No Health without Mental Health, government stated that 'mental health must have equal priority with physical health, that discrimination associated with mental health problems must end and that everyone who needs mental health care should get the right support, at the right time'. It was also recognised that more must be done to prevent mental ill health and promote mental wellbeing.

Mental health is moving up the policy agenda across government. The Prime Minister recently announced almost a billion pounds of investment to enhance mental health services across the country:-

- £ 290 million to provide specialist care to mums before and after having their babies
- First ever waiting time targets to be introduced for teenagers with eating disorders and people experiencing psychosis

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<sup>3</sup> Closing the Gap: Priorities for essential change in mental health, Feb 2014 available at <https://www.gov.uk/government/publications/mental-health-priorities-for-change>

- Nearly £ 250 million for mental health services in hospital emergency departments
- Over £ 400 million to enable 24/7 treatment in communities as safe and effective alternative to hospital.

As Simon Stevens, Chief Executive of NHS England stated:-

“Putting mental and physical health on an equal footing is a far reaching idea whose time has now come. A sea change in public attitudes coupled with an increasing range of effective mental health treatments mean that now’s the time to tackle the huge unmet need that affects families and communities across the nation”.

### 3. MENTAL HEALTH AND WELLBEING IN BARNLSLEY

#### 3.1 Local Demographics

In line with the Barnsley’s Joint Strategic Needs Assessment (JSNA)<sup>4</sup> this strategy is based on the principle that understanding people’s mental health and wellbeing first requires an understanding of the **people** who live and work in Barnsley and the **place** and the **influences** on health across their life course (being born, growing up, being an adult and growing old in Barnsley).

The key aspects from the JSNA 2013 outlined below have helped to inform the Mental Health and Wellbeing Commissioning Strategy:

Barnsley has a population of 237,843 (ONS mid 2014 estimates)<sup>5</sup> and is projected to increase to 241,000 by 2017. The most significant increases are in the under 16’s population and in people over 65.

96.6% of Barnsley residents were born in the UK; 96.1% describe themselves as White British (2011 Census).

20.3% (30,120) of the working age population in Barnsley are receiving out of work benefits. This is the highest in South Yorkshire. Of the 30,120 residents who are on out of work benefits, 41% are claiming due to mental health and behavioural disorders.

There is a close relationship between education, employment, accommodation status and health needs and how these elements affect each other and impact upon a person’s general mental health and wellbeing are key elements explored within the strategy.

Figures from DWP show that in February 2015, 20,590 (13.7%) of Barnsley residents aged 16 to 64 years were claiming the Main Out of Work Benefits (Job

<sup>4</sup> Joint Strategic Needs Assessment 2013 (BMBC) available at <https://www2.barnsley.gov.uk/services/public-health/joint-strategic-needs-assessment-jsna>

<sup>5</sup> Office for National Statistics ‘Annual Mid-year Population Estimates 2014

Seekers Allowance, Employment and Support Allowance (ESA) and Incapacity Benefits, Lone Parents and Others on Income Related Benefits). The Barnsley rate was the highest in South Yorkshire, and higher than the regional average (11.0%) and the national average (9.4%).

23.1% (55,048) of the population of Barnsley is under the age of 20 (ONS mid 2014 estimates)<sup>6</sup>. This is projected to increase to 56,181 by 2020 (ONS 2012 based population estimates).

6.7% of school children aged 5 – 16 years (1,794) are from a black or minority ethnic group (Public Health England Child Health Profile, June 2015).

The level of child poverty is worse in Barnsley with 23.8% of Barnsley's children under 16 years living in relative poverty compared with the England average of 19.2%. It is estimated that 21.5% of children in Barnsley, aged 0–18 years, are reported as living in a household that is reliant upon out of work benefits (DWP, May 2014).

The Marmot Review (2010)<sup>7</sup> is unequivocal in stating the critical importance and need to prioritise physical, emotional, social and cognitive development in early years and this strategy outlines the actions being taken in Barnsley to improve the emotional wellbeing of children and young people within the Borough.

The teenage pregnancy rate is significantly higher in Barnsley than the national average. Evidence is suggesting nationally that there is a link between teenage conceptions and alcohol misuse.

There is some indication that alcohol related hospital admissions are higher among young people in Barnsley but hospital admissions generally for alcohol related harm are also significantly higher in Barnsley when compared to the England average. It is clear that there needs to be a continued focus on evidence based interventions in relation to alcohol and substance misuse.

Overall, health in Barnsley is worse than the England average. Life expectancy at birth for the Barnsley population (2011 – 2013) is 78.1 years for men and 81.6 years for women compared to 79.4 years and 83.1 years nationally.

There is marked variation in life expectancy across the Borough with a gap of 7.1 years between the wards with the highest and lowest life expectancy for men and a gap of 6.2 years for women. The lowest life expectancy can be found in the East of the Borough.

The three major causes of premature death in Barnsley – cancer, CVD (Cardio Vascular Disease) and chronic lung disease are strongly linked to deprivation. The impact of unemployment, poverty and poor housing conditions will potentially worsen

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<sup>6</sup> Office for National Statistics 'Annual Mid-year Population Estimates 2014

<sup>7</sup> Fair Society, Health lives – The Marmot Review (2010)

these conditions and will have an adverse impact on peoples' mental health and wellbeing. This is likely to create additional demand on both Primary Care Services and Community Mental Health Services.

On average around 24 people died each year by suicide or injury of undetermined intent in Barnsley in the period between 2012 and 2014. The suicide and undetermined death rate for Barnsley is currently reported by the Public Health Outcomes Framework (PHOF) as 10.4 per 100,000 for the period 2012 – 2014. The England average for the same period was of 8.9 per 100,000. This is not significantly different. The vast majority (86%) of deaths from suicide and undetermined death are males. Trend data shows the Barnsley male mortality rate is generally higher than the average for England and the Yorkshire and the Humber average, but not significantly so. The current Barnsley rate is 17.6 per 100,000 in 2012-14, compared to 14.1 in England and 15.0 in Yorkshire and the Humber. A Barnsley Suicide Prevention Group was established in November 2015 by Public Health, Barnsley Council. The purpose of this group is to develop and deliver a suicide prevention action plan with the aim of reducing the number of suicides and suicide attempts in Barnsley and establish better support for people bereaved and affected by suicide.

Barnsley's levels of successful completion of drug treatment for both opiate (5.3%) and non-opiate (34.6%) users, whilst improving, is still significantly lower than the England average of 7.8% and 37.7% respectively (Public Health Outcomes Framework, August 2015).

The percentage of adults with a diagnosis of depression is higher in Barnsley at 8.8% compared with an England average of 6.5% (QOF 2013/14). There are clear links between levels of deprivation and levels of depression/anxiety.

The proportion of older people in Barnsley is forecast to increase. One person in every 200 in Barnsley has been diagnosed with Dementia and with the growing elderly population this number is expected to increase. A separate Dementia strategy for Barnsley is currently being developed.

There is a high prevalence of behavioural risk factors apparent within Barnsley, particularly smoking but also in terms of diet and exercise and levels of alcohol consumption, leading to higher levels of obesity and diabetes in Barnsley compared with the national average and this contributes to the higher levels of premature death. All of these factors are wider determinants of people's general mental health and wellbeing and therefore the core elements of this mental health commissioning strategy need to be embedded within all other local strategies.

## **3.2 Local Context**

### **3.2.1 Primary Care and Mental Health**

Nationally a large number of people with mental health problems are supported by their GP's working collaboratively with other services. This is no different in Barnsley. Primary mental health care services therefore have a clear role to play in the prevention and early identification of mental health issues and the promotion of self-management.

GP's in Barnsley are seeing increasing numbers of patients with depression and anxiety issues much of which is the result of changes in societal infrastructure leading to financial worries (debt, house repossessions, poor housing conditions) and social isolation. In previous years the voluntary third sector organisations were key contributors in providing financial/debt advice services and helping people to resolve their difficulties thereby reducing the adverse impact on peoples' mental health and wellbeing. Likewise third sector/voluntary organisations provided many 'social prescribed' services such as befriending people who were lonely.

These services are no longer provided in Barnsley on the scale of previous years and the impact of this is clearly seen within primary care services. In recognition of this Voluntary Action Barnsley, in conjunction with Barnsley's Clinical Commissioning Group are piloting a Social Prescribing service to support GP surgeries (in the first instance) with possibilities at a later stage to include other health services.

The idea behind offering this service is to help patients with long term health conditions access further support. For example:-

- A patient with low self-esteem might like to go to meet with others in a community venue but doesn't know what there is in their community, who to ask and how to get there.
- A patient might benefit from meeting with Health Trainers to start a gentle exercise programme.
- There are family issues e.g. debt and housing difficulties which are affecting a patient's recovery.

Social prescribing has positive potential for most people: it links patients with non-medical support which can make a huge difference to how someone copes with an illness or condition at home.

Sometimes the problems people are dealing with, like debt or loneliness can have a huge impact on their health. All those social problems can't be solved with a pill. Social prescribing offers GP somewhere to signpost people to, so they can get the advice and ongoing support they may need.

GPs work closely with voluntary and community sector partners who offer a wide range of support, and this service will take that to a new level.

Wherever possible opportunities will be taken to develop a more robust voluntary/third sector economy so that by all agencies working together people's mental health and wellbeing can be improved and maintained whilst utilising resources efficiently and effectively.

### **3.2.2 Adult Services**

In response to local mental health service user feedback, national and local priorities and targets and stretched resources, Barnsley's Community Mental Health Service provider South West Yorkshire Partnership Foundation NHS Trust (SWYPFT) supported by BCCG and BMBC have embarked upon a significant transformation in how they deliver mental health and wellbeing services.

The transformation of SWYPFT's Acute and Community services is based on the following underpinning principles:-

- Enabling people to reach their potential and live well in their community (resilience)
- Service user first and in the centre (choice and understanding those choices with the service user able to influence the care they receive)
- Right Care, Right Place, Right Time (Early Intervention, Crisis)
- Clinically led
- Increased integration and links to alternative community based services, promoting partnership working (seamless services)
- Optimise the use of technology.

These principles reflect the views of service users and carers gathered during SWYPFT's own consultations and which have been mirrored in the feedback received from the consultation and engagement work carried out to inform this strategy.

Appendix 4 outlines the mental health services currently commissioned within Barnsley.

### **3.2.3 Children's Services**

One in ten children aged 5–16 have a clinically significant mental health problem with approximately 50% of lifetime mental illness starting before the age of 14. It is estimated that up to half of these problems are preventable and that with the right services and support early on, future health problems and onset of symptoms can be minimised. Mental health problems in childhood predict the adoption of unhealthy lifestyles in adolescence.<sup>8</sup>

Self-harming in young people is not uncommon (10-13% of 15–16 year olds have self-harmed).<sup>9</sup> In 2013–14 there were 209 hospital admissions as a result of self-harm for Barnsley children and young people aged 10–24 years old; this is significantly higher than the national and regional averages.

The most recent data from the Office for National Statistics (ONS) indicate that in 2013 there were 135 deaths of 15–19 year olds from suicide or undetermined injury in England and Wales. This is a rate of 3.9 deaths per 100,000 population aged 15-19 years (ONS Suicide in the UK, 2013 registrations) which if we apply to the population of Barnsley would equate to an estimate of 1 death from suicide or undetermined injury per year.

In a Children and Young People survey recently undertaken by Healthwatch Barnsley<sup>10</sup> 76.1% of the children who responded stated that they had felt stressed over the past 12 months and 54.5% of the children surveyed stated that they often felt stressed.

The Select Committee Report on Children’s and Adolescents’ mental health and CAMHS, November 2014<sup>11</sup> stated that:-

“compelling arguments have been made.....that the focus of investment in CAMHS should be on early intervention – providing timely support to children and young people before mental health problems become entrenched and increase in severity, and preventing, wherever possible, the need for admission to in-patient services”.

Demand for access to Children and Young People’s Mental Health Services (CAMHS) has been rapidly increasing over recent years and continues to climb. This demand far exceeds the resources currently available and as a

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<sup>8</sup> Fergusson DM, Horwood LJ, Ridder EM. Show me the child at seven: the consequences of conduct problems in childhood for psychosocial functioning in adulthood. *J Child Psychol* 2005; 46:937-49

<sup>9</sup> Hawton K, Rodham. K, Evans E and Weatherall R (2002) Deliberate self-harm in adolescents: self-report survey in schools in England. *British Medical Journal* 325: 1207 - 1211

<sup>10</sup> Report on Emotional Health and Wellbeing with Children and Young People, (March 2015), Healthwatch Barnsley

<sup>11</sup> Health Committee – Third Report: ‘ Children’s and adolescents’ mental health and CAMHS’, House of Commons, (Nov 2014)

consequence there are very long waits for children to their first appointment and equally long waits to the commencement of treatment. This theme of difficulty in accessing CAMHS services and long waits prior to treatment commencing reflects both the national picture and the top priority to be addressed within Barnsley Children's Mental Health Services according to Barnsley people.

Everyone agrees that long waits are unacceptable and earlier this year, the Children and Young People's Mental Health Task Force made numerous recommendations, contained within the Future in Mind<sup>12</sup> publication, which included:-

- i. Introducing more access and waiting time standards for services
- ii. Tackling stigma and improving attitudes to mental illness
- iii. Establishing 'one stop shop' support services in the community, and
- iv. Improving access for children and young people who are particularly vulnerable.

In response to this the Government have pledged approximately £1.25billion over 5 years for capacity and capability to be built within local mental health services for children and young people.

To access the Government funding available Barnsley CCG and its partners have worked collaboratively to develop a Local Transformation Plan that will ultimately improve the quality of life outcomes for children and young people in Barnsley by supporting them to build resilience, understand how to maintain their wellbeing and enable self-care

<http://www.barnsleyccg.nhs.uk/local-transformation-plan-for-children-and-young-peoples-mental-health.htm>

Barnsley's Local Transformation Plan has built on the extensive and robust consultation with children and young people and their families, commenced in 2013. The focus of transformation work in Barnsley will be to provide support to children and young people at the earliest possible time to prevent escalation of their problem(s) and to support their emotional health and wellbeing throughout their childhood and adolescence into adulthood.

Barnsley's national funding allocation in relation to 'Future in Mind' is £517,000 per annum for the next five years, of which £146,000 per annum

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<sup>12</sup> Future in Mind: promoting, protecting and improving our children and young people's mental health and wellbeing (Department of Health), March 2015



must be utilised to develop an evidence-based community eating disorder service for children and young people. Barnsley's Local Transformation Plan can be accessed using the link above or directly via either the CCG or BMBC websites.

Implementation of the Local Transformation Plan will be challenging but all partners are committed to delivering this key prevention work and early years support which will be fundamental in successfully supporting specialist services by enabling a sustainable reduction in overall demand, creating capacity and capability within the whole system.

Child Sexual Exploitation (CSE) is a reality in all towns and cities in the UK and Barnsley is no exception. Health and Social Care Organisations in Barnsley are working very closely together with its partners (including South Yorkshire Police, SWYPFT and Voluntary Sector Organisations (namely BSARCS – Barnsley Sexual Abuse and Rape Crisis Services)) to ensure that the children (and on occasion adults) involved in such exploitation receive the specialist treatment necessary to enable them to reach full recovery. Work will also be undertaken to raise the awareness of CSE within the community to reduce opportunities for such exploitation to occur and to work with perpetrators to prevent future exploitation in this way.

Appendix 4 outlines the mental health services currently commissioned within Barnsley for children and young people.

### **3.2.4 Maternal Mental Health**

Mental health during pregnancy and post birth is a major individual, family and public health issue. Treatable, and often preventable, mental illnesses are causing substantial suffering, disability and death of mothers, and jeopardising the future wellbeing and life chances of their children.

More than 1 in 10 women will be affected by a mental illness during pregnancy or after the birth of their baby<sup>13</sup>(NICE (2007)).

A wide range of mental health problems can occur at this crucial time in the lives of women and their families, including depression, anxiety disorders such as panic attacks and obsessive compulsive disorder, bipolar disorder, postpartum psychosis and post-traumatic stress disorder.

Depression and anxiety are the most common mental health problems during pregnancy, with around 12% of women experiencing depression and 13% experiencing anxiety at some point; many women will experience both (NICE Clinical Guidance 192).

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<sup>13</sup> NICE (2007) Clinical Guideline 45, Antenatal and postnatal Mental Health. <http://guidance.nice.org.uk/CG45>

Sometimes the term 'postnatal depression' is used to refer to all mental health problems experienced by women in the perinatal period, but this can be misleading as it is just one of a number of conditions.

If perinatal mental illnesses go untreated they can have a devastating impact on women and their families. In extreme cases, these illnesses can be life-threatening - they are one of the leading causes of maternal deaths in the UK<sup>14</sup>. These conditions can affect babies in pregnancy, as stress hormones pass through the placenta and affect foetal development<sup>15</sup>. After birth, they can influence the way that a mother interacts with and cares for her baby, and can increase the risk that children will experience behavioural, social or learning difficulties and fail to fulfil their potential.

However, with good care most women, their relationship with their infant and the child's development all make a good recovery. Early and effective action can save lives and distress, and reduce the risks of disadvantage to dependent children.

It is important that services recognise the important role that fathers and other family members play in supporting women with perinatal illnesses, and also act to mitigate the impact of illness on infants, and other children and family members. Universal services – midwives, GP's, nurses and health visitors - are a crucial part of the care pathways.

The Maternal Mental Health Alliance (a national body) supports the creation of Specialist Mental Health Midwife posts, to enable every maternity service to better respond to the needs of women at risk of, or suffering from, maternal mental health problems.

Many areas across the country have a dedicated Perinatal Mental Health Service. Currently, Barnsley does not, however, due to an increasing demand for specialist midwifery care for women in Barnsley suffering with mental health issues and following publication of the 'Specialist Mental Health Midwives – What they do and why they matter', Barnsley Hospital NHS Foundation Trust have employed a midwife on a twelve month pilot to lead this development.

The Specialist Midwife's role includes:-

- Contributing to the provision of a comprehensive and accessible Maternal Mental Health service throughout Barnsley providing a

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<sup>14</sup> Saving Mothers Lives: The Eighth Report of the Confidential Enquiries into Maternal Deaths in the United Kingdom (2011) British Journal Obstetrics and Gynaecology. 118, S1, <http://onlinelibrary.wiley.com/doi/10.1111/bjo.2011.118.issue-s1/issuetoc>

<sup>15</sup> Glover V. (2013) Maternal depression, anxiety and stress during pregnancy and child outcome; what needs to be done. Best Practice Research in Clinical Obstetrics and Gynaecology: S1521-6934(13)00132-6

specialised knowledge, expertise, advice and guidance to women and their families within the hospital and community setting to support them with their maternal health in pregnancy and in the early post-natal period

- To act as a source of expertise and advice for Midwives and other health care professionals, providing maternal mental health advice and education
- To work within the multidisciplinary team and wider partners in health to provide optimal care throughout all aspects of the Maternal Mental Health pathway in both hospital and community settings.

Throughout the 12 months of the pilot outcomes will be collated to provide local evidence as to the need for this specialist post.

Improving perinatal mental health is a key government priority which is why they are investing £ 290 million in the years up to 2020. The intention is that this will mean that at least 30,000 more women each year will have access to specialist mental healthcare before and after having their baby. For example, through perinatal classes, new community perinatal teams and more beds in mother and baby units, mums with serious mental health problems can get the best support and keep their babies with them.

### **3.2.5 Crisis Care**

At every level within society, there is an increasing awareness of the need for organisations to work together to support and help those who are vulnerable or in need of assistance through mental ill health.

The Mental Health Crisis Care Concordat is a national agreement between services and agencies involved in the care and support of people in crisis. It sets out how organisations will work better together to ensure that people get the help they need when they are having a mental health crisis. The joint statement made by all partners under the Crisis Care Concordat states that:-

“we commit to work together to improve the system of care and support so people in crisis because of a mental health condition are kept safe and helped to find the support they need – whatever the circumstances in which they first need help – and from whichever service they turn to first.

We will work together, and with local organisations, to prevent crises happening whenever possible through prevention and early intervention. We will make sure we meet the needs of vulnerable people in urgent situations.

We will strive to make sure that all relevant public services support someone who appears to have a mental health problem to move towards Recovery.”

Following sign-up to the Concordat, Services and agencies within Barnsley (e.g CCG, BMBC, South Yorkshire Police, Service Providers, third sector organisations, NHS England) came together and developed a Mental Health Crisis Care Concordat Action Plan to improve the care and support of the Barnsley population. Implementation of the Action Plan is overseen by a multi-agency group and the action plan itself is revised and updated on a regular basis.

The Mental Health Crisis Care Concordat Action Plan can be freely accessed at [www.crisiscareconcordat.org.uk](http://www.crisiscareconcordat.org.uk)

Often, when in crisis due to mental illness, it is the Police who are first on hand to provide assistance. In recognition of this, South Yorkshire Police have developed their protocol 'Management of Mental Health Crisis Interagency Partnership Agreement Between South Yorkshire Police and Health and Social Care Agencies' to support the principles of the 'Crisis Care Concordat', which recognises that when people present or are presented to the Police in a mental ill health crisis state, working together with health and social care partners is both a necessity and a priority. All professionals agree to ensure that the welfare and dignity of the patient is at the heart of any negotiation.

The intentions of the protocol are summarised as:

- To minimise the risks to individuals and the wider community, facilitating access to the most appropriate care at the earliest opportunity – Maximising the effectiveness of the police and partnership resource deployment
- To ensure the use of a Health Based Place of Safety (HBPOS) for S136 detentions and following execution of a S135(1) warrant in all but the most exceptional cases, exemplifying best practice
- To ensure swift, appropriate, efficient, effective and dignified assessment arrangements for all persons either detained in a place of safety under the Mental Health Act or detained for an offence in Police custody who present with mental disorder in a crisis state
- To facilitate the swift and safe return of patients who are recorded by the Police as missing
- To ensure that the transfer and conveyance of mentally ill or otherwise mentally disordered persons is provided by the most appropriate means in a timely fashion
- To ensure that while working in partnership for the benefit of the vulnerable person each organisation is considerate and respectful of the responsibilities of the other and utilises each other's resources in the most appropriate way

- To encourage appropriate sharing of information and to ensure that information shared is for a justifiable purpose, that it is in the public interest and is proportionate to the situation with due regard shown to the implications of the Human Rights Act 1998 and the Data Protection Act 1998
- To work jointly across organisational boundaries in achieving these intentions.

Access to effective mental health crisis provision outside 'normal' office hours is, at present, limited. The issue of the Mental Health service providers to provide a comprehensive crisis service during these hours is of concern to all partners but significantly so to South Yorkshire Police.

Nationally, a number of police forces, in partnership with mental health providers, have introduced a triage programme, designed to reduce the impact of mental health incidents on police, health and social care resources, whilst improving the care provided to those with mental health needs.

In January 2015 a Mental Health Street Triage was piloted in Barnsley over a period of 6 months. The model piloted was of the planned provision of a police vehicle crewed with a police officer and a mental health professional. This vehicle was deployed to 'live' police incidents where there is a suggestion from the nature of the incident report, or from officers attending, that mental health is at least an impact factor. By using a joint approach, individuals are able to be rapidly and effectively signposted to appropriate treatment, and diverted away from police actions which may otherwise have the effect of appearing to criminalise those with mental health needs.

In circumstances where police officers require advice from mental health professionals about individuals with whom they have contact, then the ability to have immediate access to a mental health triage facility could have significant impact on South Yorkshire Police resilience and the provision of a high quality service to those who have mental health needs.

The pilot scheme in Barnsley proved successful but sadly there were insufficient funds to be able to continue the scheme beyond the initial 6 months. Partners are working together to identify possible funding streams to develop a sustainable Mental Health Street Triage service.

People detained by the police under section 136 of the Mental Health Act must be taken immediately to a safe place where a mental health assessment can be undertaken. This should be a 'health-based place of safety', located in a mental health hospital or an emergency department at a general hospital. They should only be taken to a police station in exceptional circumstances.

In October 2014 the Care Quality Commission (CQC) published a report about health based places of safety for people experiencing mental health crisis.

The key findings outlined in the report are:-

- Too many health-based places of safety are turning people away or requiring them to wait for a long time with the police because they are already full or because there are staffing problems. A quarter of providers told CQC that they did not believe that the provision of health-based places of safety in their locality was sufficient.
- Too many providers are operating restrictions which exclude some people from specific groups from accessing a health-based place of safety. This includes young people, people who are intoxicated, and people exhibiting disturbed behaviour.
- Too many commissioners are not adequately fulfilling their oversight responsibilities in relation to people who are detained under section 136. This limits their awareness of a key issue which should inform their commissioning decisions.
- Too many providers are failing to monitor their service effectively, making it difficult to assess whether provision of health-based places of safety is meeting the needs of their localities. Many health based places of safety were unable to provide CQC with basic data about the use of their service or how often people were turned away or excluded.

Barnsley has a dedicated 'health based place of safety' operating at Kendray Hospital and managed by Barnsley's mental health service provider South West Yorkshire Partnership Fund. The CQC visited Barnsley in 2015 as part of their national themed programme on mental health crisis services and were very complimentary and supportive of the work undertaken in this area. The CQC made a number of recommendations following their visit, the majority of which have now been implemented.

Barnsley (and other South Yorkshire localities) has been identified as an area where national funding could be utilised effectively to strengthen its Crisis Care Pathway. There are South Yorkshire-wide discussions being held to determine the possibility of developing a 'health based place of safety' to accommodate under 18's, as this is a facility lacking within the region.

Barnsley's Mental Health Crisis Care Concordat Group are discussing ideas as to how best to use this funding, which will be accessible during 2016/17, and in addition to developing 'health based places of safety' it is hoped that the Barnsley Mental Health Street Triage scheme could be resurrected.

In recent months Barnsley CCG has received £138,000 to further enhance the existing psychiatric liaison service which is delivered by SWYPFT within the A&E Department at Barnsley hospital. Already achieving the recommended 'core 24' standard this funding has enabled the service to include under 18's and people with dementia, both categories previously excluded.

The national funding received is part of the governments' pledge to invest £247 million over the next 5 years to make sure that every emergency department has mental health support and that these services are available 24 hours a day, 365 days a year.

In recent announcements the government has also pledged over £400 million for crisis home resolution teams to deliver 24/7 treatment in communities and homes as a safe and effective alternative to hospitals. These teams aim to assess all patients being considered for acute hospital admission, to offer intensive home treatment rather than hospital admission if feasible, and to facilitate early discharge from hospital. Key features of such services include 24-hour availability and intensive contact in the community, with visits twice daily if needed.

Barnsley already invest significantly in an Intensive Home Based Treatment service and this service is very successful in treating people within their own homes without the need for admission to hospital.

### **3.2.6 Vulnerable Groups**

Some groups of people are known to be at higher risk of developing mental health problems than others. Partners are working closely together to ensure equity of access to everyone, whatever their gender, race, religion or defining category which may make someone 'different' to their neighbour. All partners agree that we need to improve access to services for all 'hard to reach'/ previously disenfranchised groups/people to ensure that we get it right for everybody all of the time.

We asked Barnsley people who they particularly felt to be vulnerable and they identified the following groups within Barnsley:

i. **Looked After Children (Looked after by Local Authorities)**

The cross Government mental health strategy identifies looked after children as one of the particularly vulnerable groups at risk of developing mental ill health.

Research carried out in the UK has shown that looked after children have significantly poorer mental health than the rest of the population<sup>16</sup>.

Children's mental health and wellbeing is primarily nurtured in the home but public services can make a difference, especially for those known to

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<sup>16</sup> Psychiatric disorder among British children looked after by local authorities: comparison with children living in private households. Ford, T. Vostanis, P. Meltzer, H. and Goodman, R. British Journal of Psychiatry 2007, 190, pp 319-325

the health and social care services. A secure parent/child relationship is an important building block to help give children emotional strength.

Barnsley's Children and Young People Improvement Plan includes actions specifically targeted at improving the mental health and wellbeing of children looked after by Barnsley Metropolitan Borough Council.

## ii. Deaf Community

People with hearing impairment are no more likely to experience significant mental disorders than other people, e.g. schizophrenia, but they are more likely to experience emotional, behavioural and adjustment disorders such as anxiety, depression and personality disorder. These disorders are generally effectively treated within primary care (e.g. GP's) or if not, a primary care practitioner may refer the client to secondary care mental health services. However, it has been well-documented that this community have difficulties accessing GP services and thus any additional services that they require (Sign Health, 2009)<sup>17</sup>.

We are aware that British Sign Language (BSL) does not have the same order and syntax as spoken or written English and therefore conventional formats and media of written English are not satisfactory for many deaf people. We know due to these communication difficulties that deaf people often leave health consultations unclear, confused and upset. We are exploring ways to improve access at GP Practices, not only to BSL (British Sign Language) interpreters but to BSL interpreters who have an understanding of the Deaf Culture and Deaf Community. We are looking at how GP consultation times might be extended for Deaf patients to ensure that they have sufficient time to express their issues confidently, without rushing and to fully understand the treatment options available to them. This will go some way in reducing the discrimination felt by deaf people when accessing healthcare services and improving their health outcomes.

Barnsley's community mental health service provider SWYPFT (South West Yorkshire Partnership NHS Foundation Trust) have a South Yorkshire Service for Deaf People with Mental Health needs which consists of a Community Psychiatric Nurse (CPN) and Support Worker. The service covers Rotherham, Doncaster, Barnsley and Sheffield and is offered to adults of working age (16–65 years old).

## iii. People with Long-Term Conditions

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<sup>17</sup> The Health of Deaf People in the UK: Sick of it, SignHealth (2014)



People with long term conditions are two to three times more likely to experience mental health problems. Conversely, individuals with mental health problems are twice as likely to experience a long-term illness or disability.

Poor mental health problems complicate physical health conditions which leads to more time spent in hospital, poorer clinical outcomes, lower quality of life and a need for more intensive support from health services. It is clear that health services need to focus as much attention and resources on improving a person's mental health and wellbeing as it does on a person's physical health and wellbeing if we are to truly improve the quality of life for people in Barnsley.

#### iv. Older People

People over the age of 65 have a much higher rate of depression than younger people<sup>18</sup>. As Barnsley's over 65 population is projected to continue to increase demands on its elderly mental health services, both primary and secondary, will also continue to increase and we will plan now to ensure that the services are in place to meet that need as and when it arises.

SWYPFT currently provides a needs-led rather than an age based service with a flexible provision for people which responds to their presenting need and level of vulnerability making adjustments or acknowledging their age related need/frailty.

#### v. Offenders

Entering the criminal justice system impacts on a person's ability to gain employment, this in turn adversely impacts on their mental and physical health. Crime levels are associated with both illness and poverty, thereby increasing the burden of health on those communities least able to cope.

The Bradley report (2009)<sup>19</sup> highlights the needs of people with mental health and learning difficulties in the Criminal Justice System. Evidence suggests there are more people with mental health problems in prison than ever before and there is a growing consensus that prison may not always be the right environment for those with severe mental illness.

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<sup>18</sup> [http://www.equalityhumanrights.com/uploaded\\_files/triennial\\_review/how\\_fair\\_is\\_britain\\_ch9.pdf](http://www.equalityhumanrights.com/uploaded_files/triennial_review/how_fair_is_britain_ch9.pdf)

<sup>19</sup> The Bradley Report : 'Lord Bradley's review of people with mental health problems or learning disabilities in the criminal justice system' . Department of Health. 2009

For young offenders in Barnsley, the Barnsley's Youth Offending Service offers a health provision which includes professionals from CAMHS (Children and Adolescent Mental Health Services), Learning Disabilities, Education Psychologist and drug and alcohol workers, all of whom work together to improve the emotional health and wellbeing of these vulnerable children and young people who may, otherwise, find it difficult to engage with services.

NHS England have recently commissioned SWYPFT to provide a Liaison and Diversion from Custody service which is ageless and incorporates both YOT (Youth Offending Team) and CAMHS (Children and Adolescent Mental Health Service). This is a positive step forward.

vi. Substance Misuse

Substance abuse covers misuse of a range of mind-altering substances. It can have a severe impact on a person's functioning as well as their physical health.

Drugs, alcohol, nicotine, solvents and even food can start as 'props' to help you get through difficult times. But the feelings of relief are only temporary and, as the problems don't disappear, you may use more and more of these substances and risk becoming dependent on them – which in itself creates new problems.

Alcohol dependence is the most common form of substance misuse, but any drug, including heroin, cocaine, crack and cannabis, comes into this category, as does the misuse of glue and aerosols.

Most forms of substance abuse may give you a temporary feeling of well-being or of being in control, but all of them can ultimately damage your health.

For people with mental health problems who are also substance misusers (Dual Diagnosis), the mental health team will normally encourage contact with a specialist substance misuse service for help.

Dual diagnosis is a term for when someone experiences a mental illness and a substance abuse problem simultaneously. Dual diagnosis is a very broad category. It can range from someone developing mild depression because of binge drinking, to someone's symptoms of bipolar disorder becoming more severe when that person abuses heroin during periods of mania.

Either substance abuse or mental illness can develop first. A person experiencing a mental health condition may turn to drugs and alcohol as a form of self-medication to improve the troubling mental health

symptoms they experience. Research shows though that drugs and alcohol only make the symptoms of mental health conditions worse.

Abusing substances can also lead to mental health problems because of the effects drugs have on a person's moods, thoughts, brain chemistry and behaviour.

About a third of all people experiencing mental illnesses and about half of people living with severe mental illnesses also experience substance abuse. These statistics are mirrored in the substance abuse community, where about a third of all alcohol abusers and more than half of all drug abusers report experiencing a mental illness.

Men are more likely to develop a co-occurring disorder than women. Other people who have a particularly high risk of dual diagnosis include individuals of lower socioeconomic status, military veterans and people with more general medical illnesses.

In Barnsley there are currently dual diagnosis link workers embedded within teams at BTRN and the Harm Reduction Service, as well as in various mental health services including early intervention, inpatient, community Mental Health and Access teams.

6% of those starting a new drug treatment journey, and 7% of those starting a new alcohol treatment journey in Barnsley during 2013/14 had a recorded dual diagnosis. Based on research this figure is likely to be a marked underestimate of actual prevalence. If, as research suggests, up to 93% of those in contact with substance services have some level of concurrent mental health issue, up to 718 clients entering the Barnsley treatment system in 2013/14 may have some mental health needs. Many of these will be at a level that need minimal intervention and/or can be managed appropriately by substance misuse services; some will have more complex mental health needs requiring onward referral and collaboration between mental health services and substance misuse services. Ensuring continued work to identify substance misuse treatment clients with mental health needs, and vice versa, will help to embed and sustain the necessary collaborative work.

#### vii. Veterans

On leaving the armed forces, most people successfully transition back into civilian life. But some individuals can experience very traumatic situations whilst serving in the military before facing the additional challenges of moving back into civilian life, all of which can take a severe toll. While mental health awareness is improving, more can be done to identify issues not just with Post-Traumatic Stress Disorder but with wider problems linked to anxiety and depression.

Many veterans who need help with mental illness will find that mainstream services are able to provide the help they need. However, for those veterans unable to access mainstream services, further help is required.

In response to the Murrison report 'Fighting Fit: a mental health plan for servicemen and veterans', first published in 2010, the following national services were established:-

- On-line psychological support services – Big White Wall
- Specialised inpatient PTSD (Post Traumatic Stress Disorder) services – delivered by Combat Stress
- 10 regional Veteran Mental Health Services.

The Veteran Mental Health Services are specifically for veterans. They enable specialist staff to care for ex-forces personnel with mental health needs, direct them to the most appropriate service and give them effective treatment. The regional Veteran Mental Health Service covering Yorkshire and Humber is based in Hull and since its inception approximately 60 veterans from Barnsley have been referred to this service and helped by them. Initially this service was set up as a 3 year pilot and then extended for a further year but the funding will cease on 31 March 2016. CCG's within the Yorkshire and Humber region are working collaboratively to ensure that this vital service is sustained beyond March 2016.

In January 2016 NHS England has asked armed forces veterans to share their experience of mental health services and help improve future care across the country. The launch of a national survey is hoped to help improve the care available for veterans as they move from military to civilian life. The survey is a chance for veterans to share their experiences and views of existing mental health services and to understand the reasons why some people have not sought or received support and treatment. In addition to seeking views from veterans, family members and carers, as well as staff and organisations that are providing treatment and support in this area are all able to take part.

#### viii. People with Learning Disabilities

People with learning disabilities are thought to be more vulnerable to mental health issues. Estimates of prevalence of mental health problems of people with learning disabilities range from 25 – 40%, depending on the population sampled and the definitions used.

'No Health without Mental Health' notes the increased risk of mental health problems faced by people with learning disabilities and sets two

aims for improvement:-

- Inclusivity of mainstream mental health services for people with learning disabilities who have mental health problems; and
- Development of appropriate skills and provision of adjustments to meet the individual needs of people with learning disabilities and autism.

Within Barnsley, BCCG and BMBC commission SWYPFT to provide community health and social care services for people with a learning disability. SWYPFT have a Learning Disabilities team who work closely with all partners to ensure the best outcomes for people with Learning Disabilities, in both their physical and mental health and wellbeing.

In addition, Barnsley have a Mental Health and Learning Disability Interface Group, which is a group of people who meet regularly throughout the year to share good practice, ensure the development of appropriately robust pathways of care and discuss any concerns.

ix. Black and Minority Ethnic Groups (BME)

In general, rates of mental health problems are thought to be higher in minority ethnic groups in the UK than in the white population<sup>20</sup>. In addition two thirds of refugees are thought to have experienced anxiety and depression<sup>21</sup>, which may often be linked to war, imprisonment, torture or oppression in their home countries, and/or social isolation, language difficulties and discrimination in their new country.

Although Barnsley has a small population of people from BME groups, it is essential that they are provided with equal access to all health and social care services within Barnsley. This may require information/ consultations to be provided in different languages, different media to ensure that people from BME groups are aware of the choices available to them and understand how and when to access health and social care services.

Of Barnsley's school age population (5-16 years) 6.7% are from a BME group and with the continuing world refugee crisis and the flow of

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<sup>20</sup> Inside Outside: Improving Mental Health Services for Black and Minority Ethnic Communities in England p.10, National Institute for Mental Health in England, Leeds: NIMHE, (2003)

<sup>21</sup> Burnett A, Peel M, Health Needs of Asylum Seekers And Refugees, British Medical Journal, 322 pp544-547 (2001)

economic migrants it is likely that Barnsley's BME population will grow.

x. Lesbian, Gay, Bisexual and Transgender (LGBT)

Although nationally attitudes towards gay people are improving, most lesbian, gay and bisexual people have experienced difficulties in their lives. Being gay does not, in and of itself, cause mental health problems. Instead, homophobic bullying, rejection from family, harassment at work and poor responses from healthcare professionals are still commonplace for many lesbian, gay and bisexual people<sup>22</sup>.

It is evident that lesbian, gay and bisexual people are more likely to have experienced depression or anxiety, attempted suicide or had suicidal thoughts, and self-harmed than men and women in general. For young lesbian, gay and bisexual people who have experienced homophobic bullying, levels of suicidal thoughts and depression are far higher than amongst those who have not been bullied.

Recommendations of the Stonewall organisation of steps that health and social care services can take to improve the mental health of lesbian, gay and bisexual people are:-

- Whenever possible, identify patients who are lesbian, gay or bisexual and take proactive steps to enable them to receive the best possible care
- Work alongside schools and other education organisations to focus on early intervention and tackle homophobic bullying
- Train staff on the specific mental health needs of lesbian, gay and bisexual people.

#### **4. ENGAGEMENT**

In preparation for developing a Mental Health Strategy for Barnsley work commenced in 2013. A full open consultation was carried out and the key themes highlighted were the need to increase access and reduce waiting times, bring services closer to home, improve crisis services, earlier intervention and the need to tackle stigma and discrimination.

More recently this has been built upon utilising a more intense, short period of engagement has taken place (see full Engagement Report: Appendix 3) with service

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<sup>22</sup> [www.healthyives.stonewall.org.uk/includes/documents/cm\\_docs/2012/m/mental-health.pdf](http://www.healthyives.stonewall.org.uk/includes/documents/cm_docs/2012/m/mental-health.pdf)

users and their families, service providers, clinicians, GP's, voluntary local and national bodies and the Barnsley general public via on-line questionnaires and/or face-to-face discussion /forums.

In addition to this we have looked at National and Local Policies and together with the feedback from our consultation process we now have a clear understanding of the issues in Barnsley which impact on people's mental health and wellbeing, people's vision for the types of services they would like to be able to access and the resources available to deliver those services and the barriers that we need to overcome.

This strategy outlines our vision for Barnsley's mental health and wellbeing as allowing people in Barnsley with functional mental health issues to:

“exercise the maximum possible choice and control of their lives and the outcomes they and their families want. Through the provision of a range of local, flexible community and hospital based services, which have a strong recovery focus and promote social inclusion.”

ADOPTED

## 5. DELIVERING DESIRED OUTCOMES

Through discussion with partners and the wider engagement process it is evident that this strategy needs to focus on the following priority areas:-

1. Prevention and early intervention for mental health and wellbeing
2. Improve access to mental health services and reduce waiting times from referral to assessment/treatment to ensure that the most appropriate support is delivered at the right time, in the right place
3. Reduce stigma and discrimination
4. Improve recovery and resilience - provide service users with the information required for them to be able to make the most appropriate choices in how support is delivered to them to aid their recovery.
5. To improve the support provided to families and carers.

These priorities will be delivered over the course of this strategy in the following ways:-

- We will commission high quality, patient centred, mental health services with an emphasis on recovery
- We will commission services that are needs-led
- We will commission services that help to build resilience and self-management
- We will work with services to ensure that, as a minimum, national waiting time standards are achieved
- We will work with partners to continually develop and further improve prevention and early intervention services
- We will continue to support the transformation of mental health services currently being undertaken by SWYPFT (Barnsley's mental health services provider) to ensure that the models of service delivery improve outcomes for service users and their carers
- We will ensure that adults will continue to be given the right to make choices about the mental health care they receive. To assist this objective we will develop the use of Personal Health Budgets informed by national strategy
- Where the need is evident we will improve access to appropriate psychological therapies for both adults and children and young people



- We will work with partners to improve the emotional health and well-being of children and young people by implementing the recommendations contained within the 'Future in Mind' report of the Children and Young People's Mental Health Taskforce, as contained within Barnsley's Local Transformation Plan
- We will work with service providers to ensure that children and young people have a positive experience when transitioning, at the appropriate time, to adult services
- We will work with partners to ensure the continued implementation of Barnsley's Mental Health Crisis Care Concordat Action Plan thereby ensuring that that no one experiencing a mental health crisis will ever be turned away from services and will receive the care they need
- We will work with partners to ensure that mental health care and physical health care are better integrated
- We will work with partners to see how we can better support new mothers in order to minimise the risks and impacts of post-natal depression
- We will work with partners to develop a more vibrant, robust third / voluntary sector serving the Barnsley community
- We will work with partners to identify how we can best help people with mental health problems who are unemployed to move in to work and we will support employers to help people with mental health problems remain in work
- We will work with partners to identify what more can be done to ensure that more people with mental health problems are able to live in homes that support their recovery
- We will work with partners to ensure that the mental health needs of Veterans are met and that we adhere to the principles of the Armed Forces Covenant
- We will work with partners to review the impact of domestic violence on families and the community and develop services to improve the health and social care outcomes associated with domestic violence
- We will work with partners to ensure seamless provision of services for those people who have mental health problems and also have issues with substance misuse (namely drug and/or alcohol) in order to improve the outcomes of this client group
- We will work tirelessly with partners to inspire a culture where discrimination has no place and where stigma is challenged; we will help to raise awareness and understanding of mental health issues throughout the community and promote mental wellbeing

## 6. GOVERNANCE

Barnsley's Mental Health and Wellbeing Commissioning Strategy builds on the learning and requirements of national strategies and documents whilst greatly benefitting from engagement with people with mental health problems, carers, service providers, clinicians, public sector and voluntary organisations.

The strategy will be endorsed by all partners at the Clinical Commissioning Group's Clinical Transformation Board and thereafter, an Annual Report will be submitted to the Clinical Transformation Board to formally report its progress.

Through the Joint Commissioning Unit (CCG and BMBC Commissioner) the actions identified in section 5 will become the basis for a detailed action plan which will be monitored by the JCU and the CCG's formal meetings with the provider:-

- Clinical Quality Board
- Contract Management Executive Board

With each Annual Report all of the actions contained within the strategy will be assessed for the difference each action has made to the mental health and wellbeing of Barnsley people. The stated actions will be revised as necessary in order to sustain continued improvement to the mental health and wellbeing of people resident in Barnsley.

## Appendix 1: Outcomes Frameworks

### NHS Outcomes Framework

The NHS Outcomes Framework 2015/16 sets out the outcomes and corresponding indicators that will be used to hold NHS England to account for improvements in health outcomes, as part of the Government's mandate to NHS England.

Indicators in the NHS Outcomes Framework are listed below with some of the improvement areas and indicators specific to mental health within each of those domains:

Domain	Performance Indicator
<b>Domain 1:</b> Preventing people from dying prematurely	<ul style="list-style-type: none"> <li>• Under 75 mortality rate in adults with serious mental illness</li> <li>• Under 75 mortality rate in adults with common mental illness</li> <li>• Suicide and mortality from injury or undetermined intent among people with recent contact from NHS Services</li> </ul>
<b>Domain 2:</b> Enhancing quality of life for people with long-term conditions	<ul style="list-style-type: none"> <li>• Health-related quality of life for carers</li> <li>• Employment of people with mental illness</li> <li>• Health-related quality of life for people with mental illness</li> </ul>
<b>Domain 3:</b> Helping people to recover from episodes of ill health or following injury	<ul style="list-style-type: none"> <li>• Total health gain as assessed by patients for elective procedures               <ol style="list-style-type: none"> <li>i. Psychological therapies</li> <li>ii. Recovery in quality of life for patients with mental illness</li> </ol> </li> <li>• Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services</li> <li>• Proportion offered rehabilitation following discharge from acute or community hospital</li> </ul>
<b>Domain 4:</b> Ensuring that people have a positive experience to care	<ul style="list-style-type: none"> <li>➤ Patient experience of community mental health services</li> </ul>
<b>Domain 5:</b> Treating and caring for people in a safe environment and protecting them from avoidable harm	<ul style="list-style-type: none"> <li>➤ Patient safety incidents reported</li> </ul>

## Public Health Outcomes Framework

The vision of the Public Health Outcomes Framework is to improve and protect the nation's health and wellbeing, and improve the health of the poorest fastest. It concentrates on how to:-

- Increase health life expectancy
- Reduce differences in life expectancy
- Health life expectancy between communities

Domain	Objective
<p><b>Domain 1:</b> Improving the wider determinants of health</p>	<p>Improvements against wider factors that affect health and wellbeing, and health inequalities.</p> <p>Indicator:</p> <ul style="list-style-type: none"> <li>• Children in poverty</li> <li>• First time entrants to the youth justice system</li> <li>• % of adults in contact with secondary mental health services who live in stable and appropriate accommodation</li> <li>• People in prison who have a mental illness or a significant mental illness</li> <li>• Gap in the employment rate for those in contact with secondary mental health services and the overall employment rate</li> </ul>
<p><b>Domain 2:</b> Health Improvement</p>	<p>People are helped to live healthy lifestyles, make healthy choices and reduce health inequalities.</p> <p>Indicator:</p> <ul style="list-style-type: none"> <li>• Emotional wellbeing of looked after children</li> <li>• Self-reported wellbeing - people with a low satisfaction score</li> <li>• Self-reported wellbeing - people with a low worthwhile satisfaction score</li> <li>• Self-reported wellbeing – people with a low happiness score</li> <li>• Self-reported wellbeing – people with a high anxiety score</li> <li>• Average Warwick-Edinburgh Mental Wellbeing Scale (WEMWBS) score</li> </ul>

<p><b>Domain 3:</b> Healthcare and premature mortality</p>	<p>Reduced numbers of people living with preventable ill health and people dying prematurely, while reducing the gap between communities.</p> <p>Indicator:</p> <ul style="list-style-type: none"> <li>• Suicide rate</li> <li>• Health-related quality of life for older people</li> </ul>
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### Adult Social Care Outcomes Framework

This framework highlights key aspects in recovery:

- Earlier diagnosis and intervention mean that people are less dependent on intensive services
- When people become ill recovery takes place in the most appropriate setting and enables people to regain their wellbeing and independence

Domain	Outcome measure
<p><b>Domain 1:</b> Enhancing quality of life for people with care and support needs</p>	<ul style="list-style-type: none"> <li>• Proportion of people who use services who have control over their daily lives</li> <li>• Proportion of people using social care who receive self-directed support, and those receiving direct payments</li> <li>• Carer- reported quality of life</li> <li>• Proportion of adults in contact with secondary mental health services in paid employment</li> <li>• Proportion of adults in contact with secondary mental health services living independently, with or without support</li> <li>• Proportion of people who use services and their carers, who reported that they had as much social contact as they would like</li> </ul>
<p><b>Domain 2:</b> Delaying and reducing the need for support</p>	<ul style="list-style-type: none"> <li>• Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services</li> </ul>
<p><b>Domain 3:</b> Ensuring that people have a positive experience of care and support</p>	<ul style="list-style-type: none"> <li>• Proportion of carers who report that they have been included or consulted in discussions about the person they care for</li> </ul>

	<ul style="list-style-type: none"> <li>• Proportion of people who use services and carers who find it easy to find information about support</li> </ul>
<b>Domain 4:</b> Safeguarding adults whose circumstances make them vulnerable and protecting from avoidable harm	<ul style="list-style-type: none"> <li>• The proportion of people who use services who feel safe</li> </ul>

ADOPTED

## Appendix 2: Community Mental Health Profiles 2014

The following areas have been identified in the Community Mental Health Profiles 2014<sup>23</sup> as being areas where Barnsley has significantly worse rates compared to the England national average:

Area for improvement	Barnsley	England average	England best
<b>Levels of mental health and illness</b>			
Depression: QOF prevalence (18+)	8.0%	5.8%	2.9%
Depression: QOF incidence (18+)	1.4%	1.0%	0.5%
% reporting a long-term mental health problem	6.5%	4.5%	2.5%
<b>Treatment</b>			
Patients with a diagnosis recorded	3.9%	17.8%	63.2%
Patients assigned to a mental health cluster	62.4%	69.0%	94.8%
Patients with a comprehensive care plan	83.1%	87.3%	95%
Patients with severity of depression assessed	84.8%	90.6%	97.8%
Antidepressant prescribing (ADQ's/STAR-PU)	8.1%	6.0%	2.7%
People in contact with mental health services per 100,000 population	3,764	2,160	115
<b>Outcomes</b>			
%CPA adults in settled accommodation	52.2%	61.0%	94.96%
%CPA adults in employment	2.7%	7.0%	22.7%
Emergency admissions for self-harm per 100,000 population	200.9	191.0	49.8
Suicide rate	9.5	8.5	4.8

<sup>23</sup> The Community Mental Health Profile 2014 published by Public Health England  
<http://fingertips.phe.org.uk/profile-group/mental-health/profile/cmhp/data>

## Appendix 3: Engagement Report

### NHS Barnsley Clinical Commissioning Group

#### Internal report detailing the outcome of the Mental Health and Wellbeing Strategy Engagement – Phase Two

September – November 2015

## 1. Background

We are currently working alongside our partners within health and social care in Barnsley to lead the development of an all age (i.e. children, working age adults and the elderly – excluding dementia services) local Mental Health and Wellbeing Commissioning Strategy to cover the next five years. This is being developed to reflect recent mental health policy guidance and to complement the work currently being undertaken to transform mental health services in Barnsley.

In order for us to develop a meaningful strategy we need to capture and recognise the views and wishes of service users, their carers and mental health professionals from across Barnsley.

### **Overview of first phase of engagement**

NHS Barnsley Clinical Commissioning Group (CCG) and Barnsley Metropolitan Borough Council (BMBC) along with our key local partners who are working to commission and deliver Mental Health services across Barnsley wanted to understand the experience of service users and carers who seek help when it is needed, and to understand what assists them in their journey of “recovery”. In essence we needed to find out what is working and what is not; what helps at those decisive moments and what does not? We also wanted to understand what this is like from the perspective of those professionals and organisations responsible for delivering Mental Health Services in Barnsley.

To date we have already collected lots of feedback from local services and events over the past year. From this work, the main areas that people have told us matters to them were as follows:

- Improved access to services
- Bringing services closer to home
- Earlier intervention
- Improved crisis services
- Tackling barriers to employment
- Tackling stigma and discrimination.



During August 2015, we carried out our first phase of targeted engagement with mental health professionals, partner organisations, service users and carers to see if the areas highlighted above were still of the highest importance, also to give the opportunity for additional people to have their say and for respondents to add any other areas they think might have been missed from the list above.

In order to help us to achieve the above, we designed two brief surveys to gain feedback from (a) service users and carers about their views and experiences of both accessing and using Mental Health across Barnsley and (b) mental health professionals and associated stakeholder organisations about their views of delivering Mental Health services locally.

We particularly asked for feedback (drawn from personal experiences where possible) in relation to the following questions from all groups:

- **What do you think is particularly good about Mental Health Services in Barnsley and what do you feel needs improving? (Please tell us the reasons for your answers)**
- **If you could change three things about mental health services and support what would they be?**

We also specifically asked service users and carers to also tell us what helps to keep them well and for the professionals working in the field of mental health we asked them specifically what changes they felt were required to support them to deliver mental health services in Barnsley.

The survey was posted online on the NHS Barnsley CCG website ([www.barnsleyccg.nhs.uk](http://www.barnsleyccg.nhs.uk)) and also kindly circulated by local partners working across the health and social care economy. This was also circulated, to members of the NHS Barnsley CCG Patient Council and to members of the OPEN (Our Public Engagement Network) Database. Paper copies were also available on request and copies were circulated to MIND for them to host in their reception area.

The survey was also promoted to the local press and on social media via the CCG Facebook and twitter pages on a regular basis throughout the engagement period.

In addition to the above Healthwatch Barnsley kindly provided us with patient and carer experience data that they had collected locally in relation to mental health services and we were also able to utilise the local data captured as part of the National Mental Health Taskforce Survey undertaken earlier in 2015 in order to inform the Five Year National Strategy for Mental Health in England.

### **Feedback received for first phase of engagement**

Overall in relation to the two specific surveys that we undertook as part of this phase of engagement, we received feedback from 62 people covering a varied range of aspects of mental health.

This feedback has been added to the wealth of information kindly collected and shared with us by our partner organisations in order to help to try to give a fuller picture of people's experiences of mental health services locally. The collective comments and themes were then fed back to Patrick Otway, the lead Mental Health commissioner within the CCG in order to inform the draft first version of the strategy.

Due to the number of comments received, example comments were highlighted in relation to each of the themed areas rather than including every single comment received. A copy of the summary report detailing feedback from the first phase of engagement can be accessed via the NHS Barnsley CCG website at [www.barnsleyccg.nhs.uk](http://www.barnsleyccg.nhs.uk)

## 2. Acknowledgements

We would like to take this opportunity to express our gratitude and to sincerely thank all of the individuals and organisations who have taken the time to share their extremely valuable views and feedback over both phases of engagement.

We would particularly like to thank Alison Rumbol, Senior Commissioning Manager for BMBC for providing us with a wealth of information and feedback that she has previously sourced in order to inform the new strategy and also for helping to share the opportunity for people to be involved and provide their feedback as part of this process far and wide.

Our thanks also goes to Antonia Borneo (NHS England) and Amy Bachelor (Rethink Mental Illness) for providing us with the area specific data that was gathered as part of the National Mental Health Taskforce Survey undertaken earlier in 2015 in order to inform the Five Year National Strategy for Mental Health in England.

We would also like to acknowledge the assistance received from our local partners with particular thanks to Healthwatch Barnsley who provided their help in promoting both engagement periods and gaining such valuable feedback from local service users and their carers to help inform this process and ultimately the new strategy, and also Health Deafinitions who gained and provided us with really valuable and constructive feedback and insight in terms of the British Sign Language film developed to support the engagement.

## 3. Our Engagement Approach for Phase 2

Throughout both phases of engagement we set out with the aim to carry out engagement activity that would:

- Obtain views and feedback from the general public and relevant service user / carer groups from across Barnsley. With the overall aim that this would help shape the strategic direction for the member organisations of the Barnsley Mental Health Partnership over the next five years.

- Provide robust local intelligence and insight to ensure that future commissioning plans relating to mental health and wellbeing are based around the needs and wants of the local community.
- Meet the statutory duty to engage in accordance with the Health and Social Care Act 2012 which introduced amendments to the NHS Act 2006 highlighting two specific legal duties which require CCGs and commissioners to enable:
  - 1) Patients and carers to participate in planning, managing and making decisions about their care and treatment, through the services they commission and
  - 2) The effective participation of the public in the commissioning process itself, so that services provided reflect the needs of local people.

This first engagement phase was carried out between the end of July and September 2015. Following the end of this first phase the information received was collated into a summary feedback report and fed back to the lead commissioners to be used to inform the draft strategy which was compiled by Patrick Otway, Head of Commissioning for Mental Health Services for NHS Barnsley CCG for this further stage of engagement (Phase 2) which has been undertaken from September to November 2015.

The original deadline for feedback was to be Wednesday 14 October. However, following the feedback received from Service Users, Carers and our local partner organisations regarding the timescales for comments; the deadline for responses for this phase of engagement was extended to Friday 13 November 2015. It was felt to be preferable to undertake an extended second period of engagement, with those people who had contributed in the first phase, focused specifically upon the content of the draft strategy to ensure that any further patient and public views could be taken into consideration before the strategy is signed off in early 2016.

For the second phase of engagement, we carried out a targeted engagement process inviting views on the draft strategy from across the Borough and specifically from previous respondents. This was publicised and included within the appendix, the summary report detailing feedback from the first phase of engagement. A copy of the report was sent directly to all respondents from the first phase of engagement that have provided their contact details along with further information as to how they could provide feedback regarding the draft strategy.

Details of how to provide feedback were posted online on the NHS Barnsley CCG website ([www.barnsleyccg.nhs.uk](http://www.barnsleyccg.nhs.uk)) and also kindly circulated by local partners working across the health and social care economy. This was also circulated, to members of the NHS Barnsley CCG Patient Council and to members of the OPEN (Our Public Engagement Network) Database.

The information was also promoted to the local press and on social media via the CCG Facebook and twitter pages on a regular basis throughout the engagement period.

Healthwatch Barnsley also kindly provided their assistance by circulating the information to the groups and individuals on their database and in receipt of their e-bulletin.

We also developed a British Sign Language Short Film version of the draft strategy following feedback we had received during the first phase. We circulated this to the appropriate colleagues and asked for them to share this with their forums locally in order to gain their feedback on the suitability of the film, its content and any lessons that we could take forwards for the future in terms of developing these type of short films as a way in which to engage with members of our local deaf community.

This report details the feedback received from the second phase of engagement that took place in order to request feedback on the draft strategy document. We specifically requested feedback as to whether people felt that the draft Barnsley-wide Commissioning Strategy for Mental Health and Wellbeing reflected the views of patients and carers on their experiences of mental health services across Barnsley and if the draft Strategy had been sufficiently informed by the feedback that had been provided previously. We particularly invited comments and feedback from people if they had any specific points they wished to raise about perceived weaknesses in the draft Strategy or wanted to suggest amendments/ additions for consideration/ inclusion.

## 4. Overview of Feedback Received

During this second stage of targeted feedback, we received often detailed and sometimes very personal comments/feedback from twenty different sources (mixture of individual and organisational responses).

Due to the lack of further feedback we received from the people who were directly contacted (who had provided their views and feedback as part of the first phase of engagement) and the nature of the majority of the comments from the feedback that we did receive, it is anticipated that the lack of response in large number indicates that the draft strategy in the main covers the right areas that local patients and carers wished to see included following the feedback that they had kindly provided as part of the first phase of engagement, with some additional information/ areas/ sources suggested for inclusion or further emphasis.

All of the individual feedback was received in writing and due to the relatively small number of responses received they have been highlighted in full below where appropriate (although they have been anonymised in order to protect the identity of the respondents). We have also included the broad themes covered relating to any concerns and positives expressed relating to the draft strategy document.

### **Response 1 – Received 28/09/15 – GP (Out of Hours Care)**

*Thanks for opportunity to comment.*

*Hope Dementia gets discussed as well, as this to my mind is a more major issue in Out of Hours.*

General Themes	Positives	Suggestions/ Concerns
Dementia	N/A	N/A

**Response 2 – Received 29/09/15 – Respondent from Barnsley Metropolitan Borough Council**

*Query regarding opportunity to input into the strategy from South Yorkshire Police and statistics collected from them to inform the draft strategy.*

*Low level Mental Health issues and demands as presented to the police significant issue and challenge rose at the Police and Crime Commissioner Workshop in context of reducing resources in the police over next two years*

General Themes	Positives	Suggestions/ Concerns
Input and linkages to South Yorkshire Police in terms of Mental Health Strategy	N/A	N/A

**Response 3 – Received 02/10/15 – Respondent from Barnsley Metropolitan Borough Council**

*I have briefly looked through the strategy for mental health and I note an omission relating to dual diagnosis which is a significant area of concern. In addition substance misuse generally and mental health is an area of concern that is not reflected in the strategy.*

*In Barnsley, there are currently dual diagnosis link workers embedded within teams at BTRN (Phoenix Futures and SWYFT) and the Harm Reduction Service (Addaction), as well as in various mental health services including early intervention, inpatient, community (CMHT) and Access teams.*

*6% of those starting a new drug treatment journey, and 7% of those starting a new alcohol treatment journey in Barnsley during 2013/14 had a recorded dual diagnosis. This is lower than the national identification levels indicated by NDTMS (18% for drug and 19% for alcohol treatment clients), though it should be noted that these figures reflect only those with a formal mental health diagnosis for which they are receiving intervention at the start of their treatment. Based on research this figure is likely to be a marked underestimate of actual prevalence.*

*If, as research suggests, up to 93% of those in contact with substance services have some level of concurrent mental health issue, up to 718 clients entering the Barnsley treatment system in 2013/14 may have some mental health needs. Many of these will be at a level that need minimal intervention and/or can be managed appropriately by substance misuse services; some will have more complex mental health needs requiring onward referral and collaboration between mental health services and substance misuse services. BTRN already prioritise referral of clients thought to have serious undiagnosed mental health concerns.*

*Ensuring continued work to identify substance misuse treatment clients with mental health needs, and vice versa, will help to embed and sustain the necessary collaborative work. Can you confirm if this is an oversight?*

**N.B. Respondent contact details passed to lead commissioner for follow up**

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/ Concerns</b>
Dual Diagnosis Substance Misuse and links to Mental Health integration, collaboration and working in partnership across services	N/A	Omission of linkages to substance misuse and Mental Health / Dual Diagnosis

**Response 4 – Received 02/10/15 – Respondent from Barnsley Metropolitan Borough Council**

*Now I have had opportunity to read this strategy ... I'm quite shocked that it acknowledges the link between poor mental health and poor housing and associated issues, yet then does not include substance misuse as a specific vulnerable group.*

*Also, the inclusion of looked after children is welcome – but ought to be wider to reflect not all vulnerable young people housed away from their parents are 'looked after' but again – this doesn't mention the huge problem faced by this group of the cliff edge in service delivery when they reach 18, and CAHMS is withdrawn, and they find their issues do not meet the criteria for adult services, or if they do, available services are inappropriate.*

**N.B. Respondent contact details passed to lead commissioner for follow up**

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/ Concerns</b>
Consultation process Substance misuse and links to Mental Health Vulnerable groups - criteria Transition between child and adult services	Inclusion of looked after children	Criteria too narrow relating to vulnerable groups  Lack of link to Substance Misuse and Mental Health  Transition between CAMHS and Adult MH Services

**Response 5 – Received 04/10/15 – Service User Response**

*I recently read through the new strategy for mental health in Barnsley and just had a few comments regarding the approach to mental health provision generally.*

*As someone with a mental health issue myself who has been trying to access services for the past couple of years I completely concur with the general consensus that waiting times are appalling. This is one of the main problems - I was told I'd have to wait 12 months to access psychological treatment so I have sought out a specialist eating disorder service, SYEDA, which is now about to start operating in Barnsley but last year I could only access it in Sheffield. Also there is a payment for this service.*

*I have a couple of points:*

*Firstly, I think there needs to be more specialist provision for eating disorders. The services available on the NHS seem to be more suited to anxiety and depression and there doesn't seem to be much knowledge of eating disorders, hence why I have gone to a specialist service. Eating disorders are on the rise so getting services ready now to serve the demand is important.*

*Secondly, good mental health is something we all need to function; it is with us every day and at every moment so if we are struggling with any kind of mental health problem this will affect every aspect of our lives.*

*With this in mind - as well considering the lack of availability of services and the long waiting times - I believe mental health services need to be integrated into everyday life. By this I mean one or two counsellors could be made available in every place of work and educational institution. I believe in the long term this will save a lot of money; fewer people will be off sick which costs companies a huge amount of money. Also, it means services are more readily available and accessible, as having services for a large area located in one place makes access very difficult.*

*Alongside this kind of provision, small specialist services could also be available for more specific problems. I understand this is a completely different delivery model but with access and availability being the main two issues I really think it could work. Long waiting times is, for a lot of people, a life or death situation. Having someone on hand on the day that you need them is vital. It will prevent people's problems from escalating. I believe it could be more efficient.*

*I would like to know what happens with feedback. Will I receive a response on my comments?*

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/ Concerns</b>
Unacceptably long waiting times to access services	Specialist services and support - SYEDA	Lack of wide range of specialist services available on NHS to meet growing demand.
Lack of availability of specialist services on NHS (Eating Disorders)	Acknowledgment in strategy of unacceptable waiting times to access support services	Payment for specialist services incurred by service users - eating disorder

<p>More generalist services and integration of MH Services into everyday life e.g. via work and education access to counsellors due to growing need ensuring service is accessible and responsive to need.</p> <p>Change to model of delivery and suggested approach</p>		<p>Waiting times to access services</p>
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**Response 6 – Received 09/10/15 – Respondent from Barnsley Hospital NHS Foundation Trust**

*After reviewing the draft strategy my comments naturally surround maternal mental service provision.*

*Within the national maternity priorities maternal mental health is a key priority with a regional group in place to review current service provision, expected national guidance from DH/ Nice and how to implement locally.*

*I can find very little specifically around maternal mental health in the draft strategy and I believe this is an opportunity missed for an extremely vulnerable group. We have had several meetings over the past years ... and find it extremely disappointing that the work discussed and progressed by BHNFT is neither referenced, nor acknowledged in the draft strategy, or of the work we were in agreement needed to happen.*

*The issues with maternal perinatal mental health can impact enormously upon the foetus/new-born and child growing up, and thus public health not only now but in the generations to come.*

*I do acknowledge MH is everyone's business however I do think you should specifically reference and consider this specific client group who are extremely vulnerable in pregnancy and post-partum more than the current strategy appears to.*

*I am happy to share some of the work we have progressed in maternity services, but there is so much more to do to improve maternal emotional wellbeing in Barnsley.*

*On a positive note it is really good to see children and CAMHS in the strategy.*



**N.B. Respondent contact details passed to lead commissioner for follow up**

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/ Concerns</b>
Maternal Mental Health Provision - key national priority Perinatal Mental Health and specific issues relating to this and impact Child and Adolescent Mental Health Services (CAMHS)	Inclusion of CAMHS in the strategy	Lack of acknowledgement for Maternal Mental Health in the strategy and work that has already taken place both locally and nationally which can hopefully be rectified

**Response 7 – Received 12/10/15 – Respondent from Barnsley Hospital NHS Foundation Trust**

*On reading the Mental Health Strategy for Barnsley I am aware a significant amount of work has been done, both with providers and service users to ensure a well-developed and thought out strategy is developed. However there seems to be an absence of information regarding the mental health of pregnant women.*

*There is significant research to show that pregnant women's mental health can be affected both during and after pregnancy. I work within Barnsley Hospital NHS Foundation Trust as a Pregnancy Loss and Pre and Post Termination counsellor. At present I am only employed one day a week but have a waiting list of several weeks.*

*In reading the strategy I am aware that one of the areas service users complain about is the length of time they have to wait for an appointment. Many of my clients when they ring for an appointment have reached a point where they feel they can no longer cope on their own and require support and to be told they will have to wait a few weeks for an assessment appointment and then a few weeks more for ongoing counselling sessions can be very detrimental to their emotional health and wellbeing.*

*At present I cannot take referrals from sources outside BHNFT ... therefore the Mental Health Access Team and GP's have to ask their patients to self-refer into my service, this in itself is an enormous challenge for people who are struggling mentally. My clients can self-refer in or be referred from gynaecology or midwifery services.*

*If we can work with women when they are feeling mentally vulnerable and improving their mental health this can have a positive impact on future pregnancies, thus reducing unnecessary medical costs.*

*I see women who have experienced pregnancy loss/terminations many years after the event, often they have presented to their GP with low mood and symptoms of depression and anxiety which can be traced back to their pregnancy and loss related issues.*

*If you require any further information on the service offered I am more than happy to meet with you. I feel it is extremely positive the Mental Health Strategy for Barnsley is being developed and will I'm sure be instrumental in improving the mental health of residents in the area.*

**N.B. Respondent contact details passed to lead commissioner for follow up**

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/ Concerns</b>
Maternal Mental Health Provision - key national priority Perinatal Mental Health and specific issues relating to this and impact Waiting times and referral criteria for specific service. Importance of early intervention	Development and aim of the strategy	Lack of acknowledgement for Maternal Mental Health in the strategy and work that has already taken place both locally and nationally. Waiting times and referral criteria for specific service Access to specialist services

**Response 8 – Received 12/10/15 – Respondent from Barnsley Hospital NHS Foundation Trust**

*Mental health is vital in the perinatal where women are a vulnerable group however there is only a small amount written in the draft.*

*After the recent incidence in Sheffield of a woman who committed suicide there is not enough support for these women.*

*I have just started as a mental health midwife in June with only 22 hours allocated which is not enough as I have been inundated with women that have mental health many that are on medication and need regular support through this period.*

*I therefore believe that perinatal needs to be a priority for these women that use our service in Barnsley...*

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/ Concerns</b>
Perinatal Mental Health and importance of its inclusion in the strategy Lack of specialist support to meet local need	N/A	Perinatal Mental Health and importance of its inclusion in the strategy Lack of specialist support to meet local need

**Response 9 – Received 12/10/15 – Comments received from South West Yorkshire Partnership Foundation Trust staff**

*Thank you for sending the first draft of the Mental Health Strategy which is helpful in setting out the national and local priorities from a commissioning trajectory perspective.*

*In our discussions and also feedback from other senior healthcare professionals, Clinical Senate and other professional groups there have been gaps/less than optimal provision identified in our current mental health commissioning and as a consequence service provision.*

*I do hope there is scope for these areas to be addressed/ mitigated given the commissioning resource implications. I appreciate that a high level document will not be able to do justice to specifics of contract architecture and agreeing KPIs.*

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/ Concerns</b>
Concern relating to gaps in current Mental Health commissioning/ service provision Contracting and Key Performance Indicators - effectiveness monitoring	National and local context perspective	Concern relating to gaps in current MH commissioning/ service provision Contracting and KPI's - effectiveness monitoring

**Response 10 – Received 14/10/15 – Response on behalf of South West Yorkshire Partnership Foundation Trust**

*Thank you for the opportunity to comment on the draft Strategy document which we found to be consistent with our vision, values and direction of travel for our services. Please find below some comments that we would like to be considered as the strategy is developed further;*

*Adult Mental Health - Reference to services for older people with mental health needs – SWYPFT currently provides a needs led rather than age based service with flexible provision for people which responds to their presenting need and level of vulnerability making adjustments or acknowledging their age related need/ frailty.*

*It would be helpful to understand where ASC and ADHD services for both adults and children fit into the strategy. These services can be expensive and traditionally underfunded and new ways of working need to be explored across the whole pathway to find innovative and cost effective solutions.*

*Services for Offenders – there are currently no references to the newly commissioned Liaison & Diversion from Custody service which is ageless and incorporates YOT and CAMHS - this could be acknowledged as a positive step forward and for further development as part of the strategy as NHSE are taking a significant interest in this area of service provision.*

*Veterans are an identified vulnerable group which has not been mentioned - there is a lot of ongoing partner networking taking place in Barnsley at present and there are national requirements around support.*

*Carers - and support for Carers are referenced only briefly. Not only are Carers essential to the care of many service users with mental health issues, the provisions within the Care Act prescribe much more structured support which all services need to be in a position to respond to positively.*

*CAMHS - The Trust notes the context whereby the reduction in voluntary and third sector provision has affected people who used these services to manage their difficulties early. This has been particularly noticeable for CAMHS services as much of the support that was previously available to children, young people and their families is no longer available people are therefore referred to CAMHS instead and there is not the third sector support available to support people when discharged or whilst they are waiting for an intervention.*

*It is good that the strategy acknowledges that the NHS Tier 3 CAMHS service is a small one, unable to meet the demand placed on it and with the consequent long waiting lists for children, young people and their families. Although the Trust has embarked on a plan to ensure that it is providing the most efficient and effective use of its resources, without further investment, it is likely that waiting lists will continue.*

*We note the national investment in Eating Disorder services, which will be positive for people in Barnsley.*

*We agree that Looked After Children are a particularly vulnerable group – and that other areas have invested in dedicated services (sometimes joint with the local authority) to ensure that this group of children are prioritised and receive targeted services.*

*The Trust believes in the importance of early intervention, but the increase in emergency referrals for CAMHS has meant that opportunities for early intervention and outreach has been lost due to the demand in meeting emergencies. Unfortunately, other urgent work has to be prioritised over important planned work at a time of limited resources.*

*We note that much of the stakeholder concern relates to long waits for a diagnosis of ASD. A new pathway has recently been implemented recently and is very much welcomed.*

*It is clear from the engagement feedback that the long waits for what is a complex multi-agency task have caused a great deal of concern to parents. Although long waits for an ASD diagnosis are common to many authorities – it is important that we clearly identify the waits for an assessment for a diagnosis as different from waiting for a CAMHS intervention, as they require different solutions and approaches to supporting children, young people and their families.*

General Themes	Positives	Suggestions/ Concerns
<p>Consistency within draft to SWYFPT Vision and Values and Direction of travel for their services. Comments for consideration relating to the following;</p> <p>Adult Mental Health and CAMHS</p>	<p>Consistency within draft to SWYFPT Vision and Values and Direction of travel for their services Positive acknowledgement relating to small CAMHS team and their constraints Positive national investment in Eating Disorder services to benefit local people</p> <p>Good to see Looked after Children included as a particularly vulnerable group.</p>	<p>Need to link to ASC and ADHD services for adults and children and where they fit in the strategy</p> <p>No current reference to services for offenders (Liaison and Diversion from Custody Service)</p> <p>No reference to Veterans as a key vulnerable group or no reference to work currently being undertaken in Barnsley around this</p> <p>More reference required in terms of carers and support for carers as a key group</p> <p>Lack of third sector support relating to CAMHS (gap in commissioning) and early intervention particularly - concern that without further investment in NHS Tier 3 CAMHS waiting lists will continue</p> <p>Limited resources for CAMHS and demand exceeding supply thus impacting on opportunities for early intervention</p> <p>Differentiation between waits for diagnosis (ASD) and waits for CAMHS intervention as they require different solutions and approaches</p>

**Response 11 – Received 14/10/15 – Respondent from Mental Health Service Provider Organisation**

*Regarding Mental Health Services in Barnsley, we support young people aged 16-21 years old. We have clients with mental health issues and have been seeing mental health professionals from 13 years of age.*

*The issues we have as an organisation is when a young person is 18 years old they are referred to adult services and then has to wait for many months for an appointment/assessment. If adult and children's services worked more in partnership and prepared more for when the young person is 18 years old then the gap for support from MH services wouldn't be as long.*

*It isn't only MH Services in Barnsley there are other services where when young people reach 18 they seem to be abandoned by services. It seems they are left to fend for themselves in the big wide world. If a young person has been seeing MH professionals from 13 years of age there is obviously a need for adult services or the young person would have being discharged beforehand.*

*These are some of the issues we have in our young person accommodation service. The young person we are supporting has grown attached to her MH professional and when told she wouldn't be seeing the worker again as she was resulted in this young girl self-harming. I suppose in an ideal world there should be a smooth transition from children's services to adult services.*

*There have already been vast improvements to services but with cuts in services it is the young people who are most vulnerable and feel abandoned by the MH services. We are only a small service but a large organisation. I can only speak for the service we provide in Barnsley. I have attended many meetings where it has been discussed about sharing information but I feel there is still a long way to go before we have reached our/your objectives. If you require more information or feedback feel free to contact me.*

**N.B. Respondent contact details passed to lead commissioner for follow up**

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/Concerns</b>
Issues relating to transition from CAMHS to Adult MH services and waiting times experienced to access services - lack of integration to ensure smooth transition	Improvements to services already but some way to go for most vulnerable	Issues relating to transition from CAMHS to Adult MH services and waiting times experienced to access services - lack of integration to ensure smooth transition

**Response 12 – Received 16/10/15 – Respondent from Mental Health Service Provider Organisation**

*Our voluntary organisation has just received [funding from the lottery], reaching communities for five years to run a wellbeing centre for young people aged 11 to 18! I would like to be part of [discussions with] the commissioning group and share our services with local providers! I have already met with CAMHS and we have tentatively agreed a way forward. Could you please contact me to discuss further?*

**N.B. Respondent contact details passed to lead commissioner for follow up**

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/Concerns</b>
Future partnership working relating to CAMHS	Future partnership working relating to CAMHS	N/A

**Response 13 – Received 19/10/15 – Respondent from Barnsley Metropolitan Borough Council**

*Feedback on the Mental Health & Wellbeing Strategy:*

*Vulnerable Groups – to include ‘Current and ex-service personnel’ – BMBC have signed an Armed Forces Declaration to support those current and ex- service people.*

*Need something to reflect: Ensuring referrals to other partners/services that support physical and mental wellbeing. You name SWYPFT as the provider for mental health services but ... would it be better to refer to them as the ‘Provider’ rather than stating their name?*

*Appendix 7: link to Public Health Strategy and the Suicide Prevention Strategy Page 27: .....issues with substance misuse (namely drugs and alcohol – could you include tobacco) – 44% of consumed tobacco is by those with mental health issues.*

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/Concerns</b>
Vulnerable groups - include military and veterans  Physical and mental wellbeing integration Link to other strategies Expansion of substance misuse categories to include tobacco	N/A	N/A

**Response 14 – Received 22/10/15 – Response from South Yorkshire Police**

*I have read through the draft CCG Mental Health & Wellbeing Commissioning Strategy and compared it to the Force MH Strategy and the new MH Interagency Partnership Protocol. There are tentative links to both documents but my overall observation is that it's completely health focused with minimal links to the wider partnership.*

*The documents referred to in the strategy are limited and restrict the inclusion of other cross cutting- themes which would influence actions and partnership working*

*There are clear opportunities for the Police to support the NHS that link to the main issues raised by service users and the key actions within our MH Strategy...*

**N.B. Some specific points were highlighted for consideration at this point linked to direction of travel for South Yorkshire Police in terms of Mental Health and respondent to be contacted by lead commissioner to progress this.**

General Themes	Positives	Suggestions/Concerns
<p>Large number of themes covered within comprehensive feedback and sections stated with suggestions for linkages and broader collaborative working.</p> <p>Feedback broadly covers the following areas - CAMHS, Suicide prevention for CYP, Waiting times. Opportunities to work closer around pathways and support mechanisms, mapping of local services etc.</p>	<p>Scope for partnership and closer collaborative working - suggested opportunities to enable this</p>	<p>Very health focused - more scope for links and partnership working with police</p> <p>Links to national strategies more explicit - e.g. suicide prevention</p> <p>Perceived lack of joined up working relating to some of the local work taking place.</p>



**Response 15 – Received 23/10/15 – Response from the Quality Improvement Lead- Maternity, Yorkshire and Humber Strategic Clinical Network, NHS England**

*I would suggest that the strategy makes reference to the following;*

*[Include] perinatal Mental Health (PNMH) statistics within the introduction. More than 1 in 10 women develop a mental illness during pregnancy or within the first year after having a baby (maternal mental health alliance website)/training staff/early identification of women with existing MH issues and those that develop them during or soon after pregnancy/work with partners to minimise the risk and impact of all perinatal mental health issues.*

*The following links may be helpful:-*

*The RCM document Maternal Mental Health includes the following: Education commissioners and providers should review pre-registration and continuing professional development programmes to ensure that midwives gain the knowledge, skills and confidence to deal with perinatal mental health issues. Once qualified, midwives should be encouraged to attend refresher training related to perinatal mental health/Commissioners and providers of maternity services must develop and implement a perinatal mental health strategy in order to ensure that: The needs of women with perinatal mental health issues are recognised and addressed/ Funding arrangements support preventative work and promote multi-professional collaboration/Commissioning, planning and service delivery are based on accurate information, so that issues are identified early and women get the support that they need.*

*Wellbeing is one of the priorities in The Leeds Maternity Strategy on page 16.*

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/Concerns</b>
Maternal Mental Health Provision - key national priority	N/A	N/A
Perinatal Mental Health and specific issues relating to this and impact		
Advice and good practice relating to section for inclusion on this subject in the strategy		

**Response 16 – Received 23/10/15 – Respondent from Barnsley Hospital NHS Foundation Trust**

*Please find my response to the Mental Health Strategy:*

*One of the key national Maternity priorities is Maternal Mental Health. In this draft strategy there is only one sentence about a woman's mental health and this only refers to after birth, there is nothing in about pregnancy or support for fathers.*

*As a maternity service we have been attending a regional group chaired and supported by PHE reviewing current service provision across Yorkshire and the Humber, looking at everything from training staff to supporting a perinatal mental health service which is one of the key recommendations in NICE (National Institute for Health and Care Excellence) and working together to share ideas and support each other.*

*This is a group of women who are extremely vulnerable and their mental health will have long lasting implications for their child and family for the rest of their life. We need to get it right for the women and their babies in pregnancy.*

*I have attached the project overview for the Perinatal Mental Health Task and Finish Group which gives in much more detail the research, the background and why maternal mental health is so important.*

*We have had many meetings [locally with lead commissioners in support of] our quest to raise awareness and commission a Maternal Mental Health Midwife which is a recommendation of the 'Specialist Mental Health Midwives, What they do and how they Matter' which is supported by the Maternal Mental Health Alliance, NSPCC and Royal College of Midwives. There is no reference to this in the strategy. I hope you will consider these suggestions and review the regional task and finish group overview as attached.*

*Thank you*

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/Concerns</b>
Maternal Mental Health Provision - key national priority	N/A	Lack of acknowledgement for Maternal Mental Health in the strategy and work that has already taken place both locally and nationally.
Perinatal Mental Health and specific issues relating to this and impact		Waiting times and referral criteria for specific service
Advice and good practice relating to section for inclusion on this subject in the strategy		Access to specialist services

**Response 17 – Received 06/11/15 – Respondent from Mental Health Service Provider Organisation**

*I have been looking through the draft mental health and wellbeing strategy and feel somewhat frustrated that we/I had not contributed to the stakeholder consultation you organised over the summer months. This was entirely my fault as I was alerted ... that a consultation process was taking place.*

*As you may be aware we are currently developing a range of services for people affected by an eating disorder (sufferers and carers) in Barnsley. This has been made possible due to a 3 year funding award from the big lottery.*

*Much of my time has been preoccupied with developing the infrastructure to meet our stated objectives. This has meant that I have not directed my attention to a number of important tasks including sharing our experience and perspective with stakeholders during the consultation process.*

*My email therefore is concerned with two questions; firstly are there still opportunities for us to be involved in the development of the strategy, aside from the feedback and comments already invited, and secondly if there are opportunities for us to contribute what information would you think helpful in preparation for that.*

*Please accept my apology for asking for something that has already been offered in the past and for potentially adding to your workload but I am very anxious that eating disorders are not overlooked when decisions are being taken about what services are needed in Barnsley. Please do not hesitate to contact me if you wish to discuss any of the above.*

**N.B. Respondent contact details passed to lead commissioner for follow up**

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/Concerns</b>
Specialist services and support  Desire to be involved in development of local service and local transformation planning	N/A	Ensure that eating disorder services not overlooked as part of decision making

**Response 18 – Received 11/11/15 – Response received from Michael Dugher, MP for Barnsley East**

The comprehensive feedback letter sent to Dr Nick Balac, Chair of the CCG covers a number of areas including the following; CAMHS, Adult MH, links between employment and MH, Early Intervention, Evaluation and Measurement of Strategy Goals, Care closer to home, Integration of care and partnership working, importance of working with service users and carers, and the engagement process.

Please find the link to the letter in full which can be accessed via the news section on Mr Dugher's website [here](#)

<b>General Themes</b>	<b>Positives</b>	<b>Suggestions/Concerns</b>
<p>Letter covers a number of areas including the following;</p> <p>CAMHS,</p> <p>Adult Mental Health,</p> <p>Links between employment and MH,</p> <p>Early Intervention,</p> <p>Evaluation and Measurement of Strategy Goals,</p> <p>Care closer to home,</p> <p>Integration of care and partnership working,</p> <p>Importance of working with service users and carers as part of the overall engagement process.</p>	<p>Welcomed development of strategy and prioritisation of CAMHS and early intervention.</p> <p>Focus on prevention and integration</p>	<p>Communication between CAMHS and schools - need to include on list of delivery mechanisms</p> <p>Increased emphasis between employment and mental health and planning for increase in people who need access to MH services Care closer to home and inclusion of where people can access treatment locally Inclusion of Mental Health Specialists in Primary Care - viable option?</p> <p>Early intervention - integrated services to help prevention How will the strategy be achieved? Action Planning?</p> <p>Measurement of targets and inclusion of local performance indicators Include timescales and milestones for regular review against targets to ensure strategy remains current</p> <p>Lack of accountability for failure to deliver - governance More detail relating to finance and how delivery of the strategy will be funded.</p> <p>Gaps left by voluntary sector activities and support and how these will be filled Future engagement - more explicit references to service users and carers alongside</p>

		<p>reference to partners in document as lack of this currently</p> <p>Engagement process - concerns over promotion of opportunity to feedback. Lack of demographic information relating to feedback stated in initial engagement report.</p> <p>More reference to full and ongoing engagement as concerns over diversity of responses and whether respondents specifically targeted rather than wider engagement carried out.</p>
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**Response 19 – Received 12/11/15 – Service User Response**

*Thank you for the opportunity to comment on the first draft of this important strategy, it is a good first step in producing a way forward to improve the mental health for all residents in Barnsley. In my opinion there are two important parts of the document, the community mental health profiles and the results of the public and professionals engagement exercise.*

*For the levels of mental health illness, I note that Barnsley population is worse than the England Average, surely as a minimum one of the goals of this strategy should be to get to that average over the lifetime of this strategy, this should be clearly stated as a goal in the strategy.*

*For treatment in all cases Barnsley is below the national average, again achieving the national average should be a minimum goal for this strategy to achieve. Again this should be clearly stated. The people in contact with mental health services should be separate as it is not really a treatment goal.*

*On outcomes the Barnsley data is again worse than the England average, again achieving the national average should be a minimum goal for this strategy to achieve. Again this should be clearly stated.*

*The phase one engagement was an excellent piece of work and showed a high level of agreement between patient, parent and carers responses and those of professionals which provides in my opinion a high level of confidence in the results of this exercise. The main areas of concern are ease of access to services and waiting times for assessment and then the waiting times for treatment.*

*I note in the report mention is made to yet unpublished national waiting times. However it is not known if these will cover all services and specialities. A table detailing waiting time average and maximum for all areas and specialities should be included in this strategy to provide a picture of the problem. I feel an explicit goal should be added that a maximum waiting time to access all services will be xx months and for treatment to commence after assessment should be yy months. It is understood that staff recruitment and retention has a considerable effect on this metric, but this should not stop an aim being clearly stated. On the individual responses, I am not sure that “medication, no other support” is a positive, as it implies that no other services are available for that individual.*

*On specific matters, I have the following points which might be considered;*

*Discharge passports - will they apply to all users of secondary mental health services or just those on Care Plan Approach, should a target be set in this strategy?*

*How will improvements in service delivery outcomes by SWYFT be assessed as an improvement in services for service users and carers?*

*The five year NHS plan states that additional training will be provided to GPs to provide extra mental health expertise; this is not mentioned in the strategy. This should result in lower level of referrals to secondary mental health services, should this be mentioned in the strategy and a metric developed?*

*Also should consideration be given to developing more shared care guidelines for mental health treatment, so that more secondary mental health care patients can be discharged back to primary care services?*

General Themes	Positives	Suggestions / Concerns
<p>Community mental health profiles and links to national average in terms of mental health</p> <p>Waiting times for treatment more information to give picture of what happens currently and aims for the future.</p> <p>Discharge passports Service Delivery Outcomes Monitoring for providers GP Mental Health Training</p> <p>Integration and shared care protocols between primary and secondary care</p>	<p>Good first draft</p> <p>Phase one engagement process</p>	<p>One of key goals should be meeting national average and should be stated</p> <p>Waiting times for treatment should be included in strategy to give picture of average and maximum waits and should be clear aim to get these down stated</p> <p>Points for consideration –</p> <p>Discharge passports</p> <p>Service Delivery Outcomes</p> <p>Monitoring for providers</p> <p>GP Mental Health Training</p> <p>Integration and shared care protocols between primary and secondary care</p>

**Response 20 – Received 12/11/15 – Response received from Public Health Specialist, Barnsley Metropolitan Borough Council**

*Inclusion of Suicide and Suicide Prevention and inclusion of further demographic statistics*

**N.B. Comments and updated statistical information incorporated into draft strategy document and fed back to lead commissioner for inclusion**

**Feedback received in relation to the short British Sign Language Film based on the Draft Strategy Document**

As highlighted previously in section 3, we developed a British Sign Language Short Film version of the draft strategy following feedback we had received during the first phase. We circulated this to the appropriate colleagues and asked for them to share this with their forums locally in order to gain feedback on the suitability of the film, it's content and any lessons that we could take forwards for the future in terms of developing these type of short films as a way in which to engage with members of our local deaf community

Unfortunately the feedback we received was not very positive as the intended audience i.e. members of the local deaf community felt this was confusing and not easily understandable and digestible in the way in which this subject matter had been approached. The comments highlighted that members of the deaf community require more than just a 'translation' of the written information in order to make information understandable to them and enable them to fully engage in what is being asked.

Ultimately the invaluable feedback we received was very constructive in terms of how we could seek to improve upon our approach to this and big lessons learnt. It also provided us with local contacts that would be willing to work with us going forwards to develop our future approach to this and ensure that the type of product delivered is one which works alongside members of the community and takes into consideration the many issues which affect communication and understanding among the deaf community.

## 5. Summary of Key Trends from Feedback Received

The key trends taken from this engagement are as follows:

A good proportion of respondents highlighted a number of positive comments and suggested additions/ amendments in relation to the first draft Mental Health and Wellbeing Commissioning Strategy for Sheffield covering a wide range of areas. A number of respondents highlighted that they felt that the strategy could if implemented fully and effectively monitored in terms of progress, result in real change for the better for people across the borough that require support in terms of mental health.

A number of respondents provided highly detailed feedback covering a number of different areas, requested clarification on a number of key points and suggested additions and amendments to the strategy that have been fed back to the lead commissioner for addressing in the final version of the strategy

We received significant feedback relating to redressing the balance and strengthening the links in the next draft of the strategy in terms of maternal mental health, the links to substance misuse, CAMHS, suicide prevention, links to the work and direction of travel in terms of mental health for South Yorkshire Police and specialist services e.g. eating disorder. We also received some constructive feedback in terms of our engagement approach that we will take forwards.

A number of the more in depth comments received have been signposted on to the relevant person for following up/progressing.

A high proportion of respondents for both phases of engagement commented on the need for the services to be flexible, integrated, and person-centred in order for people to be able to access the right type of services for them as what works for one person may not be so successful for another.

Many of the respondents for both phases expressed the need for more information, advice and support relating to local services and what is available in terms of clinical and non – clinical support services.



## 6. Next Steps

This second phase of engagement was carried out in order to enable the CCG and partners to test out the content and proposed direction of the draft borough-wide Mental Health and Wellbeing Commissioning Strategy with those patients, carers and Mental Health professionals whose initial feedback regarding their experiences of accessing, being in receipt of and delivering Mental Health services in Barnsley had helped to shape and develop the content and direction of the document in the first place.

This brief feedback report will be fed back to the lead commissioners for their consideration and will help inform the final version of the strategy, and their decision making relating to the agreement and sign off of the strategy as being fit for purpose. A 'You said, We did' report detailing feedback from both phases of engagement and where this has influenced the final version of the strategy alongside our lessons learnt to take forward for future engagement will also be compiled and made publically available with direct feedback provided to those respondents who have requested it.

Again we would like to reiterate our thanks to all respondents who have given their time to share their views with us during both phases of engagement and to all partners who have helped us to gain their feedback. The feedback received has helped to inform and shape the development of the strategic direction for the commissioning of Mental Health and Wellbeing Services across Barnsley for the next five years.

Emma Bradshaw  
Engagement Manager  
13 January 2016 - Version 3

## **Appendix 4: Mental Health Services**

### **Adult**

GPs/Nurses

IAPT - Low and high intensity psychological interventions (e.g. Cognitive Behavioural Therapy, facilitated self-help, brief psychological therapy, psycho-education)

Community Mental Health Team – (Brief Intervention, ‘intensity-plus’ therapy, psychological, medical and nursing outpatient clinics)

EIP – Early Intervention in Psychosis

Enhanced Multi-Disciplinary Teams (specialist high intensity multidisciplinary team interventions and care coordination)

Intensive Home Based Treatments

In-patient services

Advocacy services

Agencies providing counselling, Community Support, Criminal Justice, social inclusion services

Family and carer support

### **Children and Young People**

Child and Adolescent Mental Health Services (CAMHS)

Multi-Systemic Therapy (an intensive family and community based treatment programme)

School-based services

School Nurse Service

Youth Service

Strengthening Families (evidence based parenting and intervention where substance misuse is a significant factor)

School Educational Psychologist Service

Stronger Family Team

Substance Misuse Services

Youth Offending Team

Family Intervention Team

Children’s Centres

### **Specialist Services – Commissioned by NHS England**

Secure (Forensic) Mental Health Services

Tier 4 Child and Adolescent Mental Health Services

Specialised Services for Eating Adult Disorders

Perinatal Mental Health (Mother and Baby Units)

Gender Identity Service

Tier 4 Severe Personality Disorder Services (Adult)

## **Appendix 5: Risks to this Strategy**

There are a number of significant changes in the national and local commissioning and operational environment that may have a substantial impact on the development and implementation of this strategy between now and 2020.

### **Resources**

Financial resources available to commission mental health services are finite. It has been acknowledged that historically investment nationally in mental health services has lagged behind investment in other health and social care services. This imbalance is being tackled but will take time and innovative ways of delivering services if we are to achieve the national and locally agreed targets and standards on a sustainable basis.

The labour pool is also a finite resource – if people with the right skill mix to deliver the required range of mental health services cannot be attracted to Barnsley the necessary improvements outlined in this strategy may be limited.

### **Payment by Results**

Payment by results for mental health has been introduced in shadow form in Barnsley and the current intention is that it will form the basis of contracting for all secondary mental health services from April 2016.

Work is being undertaken to develop a robust evidence-base on which to set a realistic local tariff for mental health Payment by Results services in 2016/17. This will be based on the best possible estimates of activity and the appropriate allocation of staff and resources to ensure that service users receive the right care in the right place at the right time.

### **Personal Health Budgets**

The Government have widened the accessibility of Public Health budgets from April 2015 to people with long-term conditions. Mental health clients are among the groups who can be offered personal health budgets and for people who have mental health problems whose needs cross health and social care boundaries it may be possible to have integrated budgets across health and social care.

For personal budgets to work well in mental health, a fundamental change in culture is necessary, from a service-based to a person-centred approach. Work is ongoing to better understand the future financial risks to ensure appropriate and effective investment. Some voluntary sector organisations in Barnsley may require support to adapt in order to be sustainable during this transition period to continue to provide effective community support.

**Future Health and Social care quality improvement and financial efficiency targets**

Future health and social care improvement and financial efficiency targets and other financial pressures within stakeholder organisations may adversely affect the implementation of this strategy.

ADOPTED

## **Appendix 6: Links to Other Relevant Documents and Strategies**

Barnsley College Emotional Wellbeing Pilot Project Report. Chilyep (2015)

Barnsley Councils Corporate Plan 2015-18

Barnsley's Health and Wellbeing Strategy 2014-19

Common Mental Health Disorders – Identification and Pathways to Care. Clinical Guidance 123. NICE (May 2011)

Fighting Fit: a mental health plan for servicemen and veterans. Murrison A. Ministry of Defence (August 2010)

Future in Mind: promoting, protecting and improving our children and young people's mental health and wellbeing. Department of Health (March 2015)

Guidance for developing a local suicide prevention action plan. Public Health England (September 2014)

Management of Mental Health Crisis Interagency Partnership Agreement Between South Yorkshire Police and Health and Social Care Agencies. South Yorkshire Police (2014)

No Health without Mental Health: A cross government Mental Health Outcomes Strategy for People of All ages. Department of Health (Feb 2011)

Perinatal mental health experiences of women and health professionals. Boots Family Trust, Netmums, Institute of Health Visiting and The Royal College of Midwives (2013)

Preventing Suicide in England – a cross government strategy to save lives – [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/430720/preventing-suicide.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/430720/preventing-suicide.pdf)

Specialist Mental Health Midwives – What they do and why they matter. Royal College of Midwives (2015)

## References

Adult and Social Care Outcomes Framework 2015/16

Barnett A Peel M Health Needs of Asylum Seekers and Refugees, British Medical Journal, 322 pp544-547 (2001)

Closing the Gap: Priorities for Essential Change in Mental Health (February 2014)

Fair Society, Healthy Lives – The Marmot Review (2010)

Ferguson DM, Horwood LJ, Riddes EM – Show me the Child at Seven: the consequences of conduct problems in childhood for psychosocial functioning in adulthood. J Child Psychol 2005; 46:937-49

Future in Mind: Promoting, Protecting and Improving our Children and Young People's Mental Health and Wellbeing (Department of Health) March 2015

Glover V (2013) Maternal Depression, Anxiety and Stress During Pregnancy and Child Outcome; What Needs to be Done Best Practice Research in Clinical Obstetrics and Gynaecology: S1521-6934(13) 00132

Hawton K, Rodham K, Evans E and Weatherall R (2002) Deliberate Self-Harm in Adolescents: Self report survey in schools in England. British Medical Journal 325: 1207-1211

Health Committee – Third Report: 'Children's and Adolescents Mental Health and CAMHS', House of Commons (November 2014)

Healthy Lives - Stonewall

Inside Outside: Improving Mental Health Services for Black and Minority Ethnic Communities in England p10 National Institute for Mental Health in England, Leeds: NIMHE (203)

Joint Strategic Needs Assessment 2013

NHS Outcomes Framework 2015/16

NICE (2007) Clinical Guideline 45, Antenatal and Postnatal Mental Health

No Health without Mental Health: A Cross Government Mental Health Outcomes Strategy for People of All Ages (February 2011)

Public Health Outcomes Framework 2015/16

Psychiatric Disorder among British Children Looked After by Local Authorities and Compassion with Children Being in Private Households. Ford T Vostams, P Meltger H & Goodman R. British Journal of Psychiatry 2007 190, p319-325

Report on Emotional Health and Wellbeing with Children and Young People (March 2015), Healthwatch Barnsley

Saving Mothers Lives: The Eighth Report of the Confidential Enquiries into Maternal Deaths in the UK (2011) British Journal Obstetrics and Gynaecology 118, S1

Specialist Mental Health Midwives – What they do and why they matter. Royal College of Midwives (2015)

The Bradley Report – ‘Lord Bradley’s Review of People with Mental Health Problems or Learning Disabilities in the Criminal Justice System’. Department of Health 2009

The Health of Deaf People in the UK : Sick of it. Signhealth (2014)

The Office of National Statistics Adult Psychiatry Morbidity Report 2009

The Office of National Statistics: Annual Mid-Year Population Estimates 2014

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